# On the Value of using Group Discounts under Price Competition

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### Abstract

The increasing use of group discounts has provided opportunities for buying groups with diverse preferences to coordinate their behavior in order to exploit the best offers from multiple vendors. We analyze this problem from the viewpoint of the vendors, asking under what conditions a vendor should adopt a volume-based price schedule rather than posting a fixed price, either as a monopolist or when competing with other vendors. When vendors have uncertainty about buyers' valuations specified by a known distribution, we show that a vendor is always better off posting a fixed price, provided that buyers' types are i.i.d. and that other vendors also use fixed prices. We also show that these assumptions cannot be relaxed: if buyers are not i.i.d., or other vendors post discount schedules, then posting a schedule may yield higher profit for the vendor. We provide similar results under a distribution-free uncertainty model, where vendors minimize their maximum regret over all type realizations.

# Introduction

Online services offering consumer group discounts represent an important and growing segment of online sales. Despite margin pressures, services such as Groupon, Google Offers and hundreds of others remain successful, offering consumers a choice of multiple, competing offers from vendors of identical or similar products. This abundance presents difficult decisions for the buyer, since the optimal purchase depends not only on her preferences, but also on the choices of other buyers (which determine the triggered price). Vendors too face complex decisions in the face of strategic competitors and buyers (especially when the latter coordinate their purchases using online services): they must decide on a *complete pricing strategy*, setting volume-based prices instead of a single posted price.

In this paper we assess the value of offering group discounts from the perspective of the vendors, and take some initial steps towards delineating conditions under which such discounts may increase vendor revenue. Our starting point is the group buying model recently proposed by Lu and Boutilier (2012). In this model (henceforth, the *LB model*), vendors of similar products each propose volume discounts for their product, and buyers each seek a single product from

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this set. Each buyer has preferences for the distinct products which, together with the final price—as triggered by purchase volume—determine her utility. Lu and Boutilier study various forms of stable assignment of buyers to specific vendors in this model, with and without transferable utility, and suggest corresponding algorithms. However, they assume discounts to be fixed and given, modeling the interaction as a (both a cooperative and non-cooperative) game among the buyers themselves. As such, they do not address the incentives for vendors to offer such discounts in the first-place, nor strategic interactions involving the vendors.

Several models have been proposed that examine vendor incentives for offering discounts (see Related work section that follows) under a variety of utility and informational assumptions. Most adopt a two-stage model of interaction (along the lines of Stackelberg games), in which one or more vendors first commit to a discount schedule (or pricing strategy), and then buyers make individual or coordinated purchasing decisions. The LB model reflects the coordinated behavior of buyers in the presence of multiple discount schedules, something that has become increasingly feasible using online services to assess preferences and form suitable buying groups. As such, it is natural to assess its fit within the "standard" two-stage framework, and analyze how such coordinated behavior affects vendors. Specifically, we analyze the conditions under which a vendor can derive value by using a discount schedule rather than a fixed price.

To extend the LB model into a game that reflects the strategic interactions of both buyer and *vendors*, we must specify the vendors' utility structure, their beliefs about buyer valuations, and the relation between the two. We consider three natural models that differ in vendor information structure: (a) a *complete information model*, where vendors know buyer valuations (or types); (b) an *expected utility model*, where vendor beliefs take the form of a distribution over the buyers' types; and (c) a *distribution-free model*, where vendors know only the set of *possible* buyer types. In each model, vendor utility is linear in the number of units sold.

To summarize our model, we study a two-stage game with multiple vendors and multiple buyers. In the first stage, vendors propose price schedules, exploiting available information about buyer types, which varies in each model. Types are then determined (if they were unknown) and buyers coordinate their purchases using the LB mechanism. We assume a non-cooperative model of buyer behavior in which they have full information about offers and other buyers' types, but cannot transfer payments or make binding agreements. Thus buyers form stable partitions, where no *single buyer* can benefit by switching to a different vendor.

#### Related work

Volume-based pricing has been studied extensively, but often using motivations different than ours. One line of research focuses on the effect of volume discounts on purchase management and the induced efficiencies in supply chains (Monahan 1984; Lal and Staelin 1984; Wang 2002). For instance, quantity discounts can increase order quantities from a single or multiple buyers. Reduced setup, inventory and shipping costs can more than compensate suppliers for their reduced margins, while saving buyers money. The focus of such work is on optimizing pricing, though strategic elements are sometimes assessed.

A different model was suggested by Anand and Aron (2003), with motivations very similar to ours: buyer utility is quasi-linear in price, and vendor utility is linear in the number of units sold (as in our model). Volume discounts are used to attract buyers that would otherwise refrain from purchase. The main difference with our model is their assumption of weak buyer coordination: buyers are uncertain of the valuations of others and do not coordinate their choices. Anand and Aron further limit their analysis to a monopolist (single vendor) and several very specific classes of buyers. Under a variety of conditions, they prove that a monopolist with a fixed marginal production cost cannot increase its profit by posting a discount schedule rather than a fixed price. However a schedule may be the best strategy for monopolist, for example when facing buyers whose types are correlated by a signal on the quality of the product.

Somewhat less related (but still within the two-stage framework) is the group buying auction model (Chen, Chen, and Song 2007). Here a vendor posts a discount schedule, then buyers arrive sequentially and can announce the price at which they are willing to buy (rather than just joining the group). These announcements, in turn, may affect the estimates of other buyers regarding the eventual price, and their decision to join the group. Chen et al. show that a monopolist facing i.i.d. buyers cannot gain using discounts unless it is risk-seeking or has decreasing marginal costs. More recently, Chen et al. (2010) have shown how to derive the optimal discount schedule for a vendor facing a particular class of (non-i.i.d.) buyers, both as a monopolist and when competing against other (fixedprice) vendors. Other discount-based auction mechanisms have also been developed (Matsuo, Ito, and Shintani 2005; Prashanth and Narahari 2008).

Different buyer coordination mechanisms have been suggested assuming *transferable utility* (Yamamoto and Sycara 2001; Li et al. 2005; Lu and Boutilier 2012), which requires the possibility of binding agreements. In our models, as in (Anand and Aron 2003; Chen, Chen, and Song 2007) and in the non-cooperative version of (Lu and Boutilier 2012), we assume a non-cooperative setting that excludes mone-

tary transfer among buyers, and focus on (one-shot) vendor revenue maximization.

One of the prime economic motivations for vendor discounts in Groupon-like models is customer acquisition, where (often steep) discounts incur a loss in the short-term, but longer-term repeat business justifies this cost (Edelman, Jaffe, and Kominers 2011). This is not reflected in any of the models discussed here, ours included.

**Our contribution.** Our main contribution is the analysis of the impact of buyer coordination (in the LB model) on vendor pricing, in particular, in the presence of competing vendors. We first show that with complete information there is no reason to use group discounts. In the Bayesian (expected utility) model, we prove that if buyer valuations are independent and identically distributed, and all other vendors use fixed prices, then a fixed price is optimal. However, if *any* of these conditions is relaxed, then a vendor may gain by posting a discount schedule rather than a fixed price. We provide a similar result in the distribution-free setting: a vendor facing buyers with the same set of possible valuations, with other vendors offering fixed prices, should also post a fixed price in order to minimize regret.

Some proofs have been deferred to the appendix to allow continuous reading.

#### **Model and Notation**

We use uppercase to denote row vectors of size m (or sets), bold letters to denote column vectors of size n, and bold uppercase to denote matrices.

Assume a set N of n buyers and a set M of m vendors. Vendors each offer (an unlimited number of units of) a single product, while each buyer i has a type  $V_i$ , i.e., a vector of non-negative values  $v_{ij}$  for each vendor j's product. Buyers have unit demand. We let  $\mathbf{v}_j$  denote the vector of values for vendor j (over all  $i \in N$ ) and  $\mathbf{V}$  the full value matrix. Each vendor has a fixed cost  $c_j$  for producing one unit, which is common knowledge among vendors.

**Two-stage interaction.** Vendors and buyers engage as follows: in the first stage of the game, each vendor posts a *discount schedule*, a non-increasing vector  $\mathbf{p}_j : [n] \to \mathbb{R}_+$ , where  $p_j(t)$  is the price offered if t buyers each purchase j's item (Anand and Aron 2003). Let  $\mathcal{P}$  be the set of all discount schedules and  $\mathbf{P} = (\mathbf{p}_1, \dots, \mathbf{p}_m)$  a *profile* of schedules, one per vendor. A schedule with a single fixed price is a *trivial schedule*, and is denoted  $p_j \in \mathbb{R}_+$ . In the second stage, each buyer selects a single vendor (or abstains). An *outcome*  $(\mathbf{P}, \mathbf{S})$  of the game is the set of schedules  $\mathbf{P} = (\mathbf{p}_j)$ , and an assignment  $\mu : N \to M \cup \{0\}$  of buyers to vendors partitions them into  $\mathbf{S} = (S_0, S_1, \dots, S_m)$ , where  $S_j$  is the set of buyers assigned to j ( $S_0$  are the abstainers). Given outcome  $(\mathbf{P}, \mathbf{S})$ , a buyer  $i \in S_j$  pays  $p_j(|S_j|)$ .

We begin by defining the LB model, where buyers are strategic but vendors are not, and the schedules posted by vendors are fixed. We then extend this basic setting by adding vendor utilities, strategies, and informational assumptions to model the strategic interactions of vendors.

#### The LB model

We assume a profile of schedules  $\mathbf{P}$  has been fixed by the vendors. Once buyers are assigned to specific vendors, the item prices are set by  $(\mathbf{P},\mathbf{S})$  as defined above. Buyer utility is quasi-linear in price: the utility of  $i \in S_j$  is  $u_i(\mathbf{P},\mathbf{S}) = v_{ij} - p_j(|S_j|)$ . For ease of exposition we assume buyers are never indifferent between products (vendors); we assume a predetermined vendor order for each buyer that is part of its type, and is used to break ties across vendors who have the same utility.

**Buyer behavior.** If **P** consists of fixed prices, every buyer has a strongly dominant strategy (recall we assume strict preferences). However, if there are non-trivial discount schedules, optimal buyer decisions may depend on the decisions of *other* buyers.

We assume that if buyer i switches from vendor  $j = \mu(i)$ in outcome  $(\mathbf{P}, \mathbf{S})$  to some other vendor j', she enjoys the (potentially reduced) price  $p_{j'}(|S_{j'}|+1)$  induced by her deviation. Strong stability requires that no single buyer gains from such a deviation. For any profile of discount schedules P and type matrix V, there is some partition S that is strongly stable (Lu and Boutilier 2012). We refer to such a partition as a stable buyer partition (SBP). There may be multiple SBPs in any game. We make no strong assumptions about the chosen SBP, but assume only that the buyers play a SBP that is efficient, i.e., that is not Paretodominated by another SBP. From these partitions, we may select arbitrarily in some pre-defined way. For example, Lu and Boutilier (2012) describe a method for finding SBPs that maximize social welfare, which could readily be adopted in our model.

Thus for every schedule P and type matrix V there is a unique outcome (P, S), where S is a SBP.

# Vendors as agents

The utility of vendor  $j \in M$  is simply the revenue derived from the buyers assigned to it:  $U_j(\mathbf{P}, \mathbf{S}) = |S_j| \cdot (p_j(|S_j|) - c_j)$ , where  $c_j$  is the cost of a single product to j. For any profile  $\mathbf{P} \in \mathcal{P}^m$ , let  $\mathbf{S}(\mathbf{V}, \mathbf{P})$  be the SBP that is induced by the prices  $\mathbf{P}$ . This allows us to write  $U_j(\mathbf{P}, \mathbf{V}) \equiv U_j(\mathbf{P}, \mathbf{S}(\mathbf{V}, \mathbf{P}))$ .

**Vendor behavior.** Since the behavior of the buyers for any set of vendor discount schedules is well-defined, we can confine our analysis of the two-stage game to the first stage, where vendors announce prices. The incentives facing vendors in choosing their strategies depend critically on their knowledge of buyers' types, as well as on their objective function. We consider three different models (formal definitions appear in the sections that follow).

In the *full information model*, vendors know the precise buyer types and try to maximize utility. The *Bayesian (or expected utility) model* adopts a standard Bayesian game

formulation: vendors have *partial* information in the form of a commonly-known distribution  $\mathcal{D}$  over (joint) buyer types, and try to maximize expected utility. The *strict uncertainty model* assumes even less information: vendors only know the possible set of buyer types (i.e., only the *support* of the distribution is known). In this model, expected utility is ill-defined so we instead adopt a common approach for such settings and assume vendors try to minimize their *worst-case regret* over all possible type realizations.

**Best response and equilibrium.** Informally, an equilibrium is a profile of vendor strategies such that no vendor *prefers* to use a different strategy, assuming buyers and vendors behave as described above. Equivalently, a profile is *not in equilibrium* if some vendor has a *best response* that it (strictly) prefers when other vendors use that profile.

Best responses are in some sense a more fundamental concept than equilibria, since analyzing equilibria depends on full understanding of available best responses. Furthermore, even in settings where we do not expect equilibria to emerge (or potentially when they do not exist, depending on the solution concept) best-response dynamics provide natural insights into the likely outcomes of a game. Therefore, the main focus of this paper is the nature of vendor best responses to the actions of other vendors, and specifically the circumstances under which it is rational to respond with a non-trivial discount schedule rather than a fixed price. While not a focus of this work, all three models admit natural definitions of a vendor *equilibrium*, based on the corresponding best-response concept.

## The Full Information Model

A game  $G = \langle \mathbf{V}, C \rangle$  in the full information model is given by a buyer type matrix  $\mathbf{V} = (v_{i,j})$  and vendors costs  $C = (c_j)$ . The full information model is not especially interesting from our perspective. If the vendors have full information, then they know exactly which buyer partitions will form given any profile of discounts. Thus if vendor j expects to have t buyers under some nontrivial schedule  $\mathbf{p}_j$ , it can post a fixed price  $p_j = p_j(t)$  and induce identical buyer behavior. This is not altogether surprising: the fact that some uncertainty is required to justify group discounts has previously been demonstrated, albeit in a somewhat different model (Anand and Aron 2003).

# The Bayesian Model

One reason for posting volume discounts rather than fixed prices is to hedge against uncertainty regarding the preferences (hence decisions) of the buyers. A vendor can "insure" itself against the possibility that fewer buyers than expected are drawn to its product. In the *Bayesian model* we assume each buyer i has a set of possible types  $A_i \subseteq \mathbb{R}^m_+$ , and there is some joint distribution over types  $\mathcal{D} = \mathcal{D}(A_1 \times A_2 \times \cdots \times A_n)$  which is common knowledge among vendors. A game takes the form  $G = \langle \mathcal{D}, C \rangle$ . In the first stage of the game, vendors choose discount schedules, not knowing the buyers' types. In the second stage, a type matrix  $\mathbf{V} = (v_{ij})_{ij}$  is drawn from  $\mathcal{D}$ . The goal of vendor j is to set a schedule  $\mathbf{p}_i$ 

<sup>&</sup>lt;sup>1</sup>An SBP is a pure Nash equilibrium in the second stage of our game. However, we reserve the term *equilibrium* for the first stage of vendor play.

that maximizes its expected utility:

$$U_j(\mathbf{P}, \mathcal{D}) = \mathbb{E}_{\mathbf{V} \sim \mathcal{D}}[U_j(\mathbf{P}, \mathbf{V})] = \mathbb{E}_{\mathbf{V} \sim \mathcal{D}}[U_j(\mathbf{P}, \mathbf{S}(\mathbf{V}, \mathbf{P}))].$$

A special case we consider is the case of *i.i.d.* buyers:  $A_i = A$  for all  $i \in N$ , each buyer's type is distributed according to a common distribution  $\widehat{\mathcal{D}}(A)$ , and  $\mathcal{D}$  is the corresponding product distribution.<sup>2</sup>

#### A single vendor

First consider the case of a single vendor: suppose a monopolist is faced with distribution  $\mathcal{D}$ . The simple example below demonstrates that a vendor can strictly increase its revenue, relative to any fixed price, using a non-trivial discount schedule. Assume two buyers, and a (discrete) type distribution that assigns probability 0.5 to each of two type matrices, (3,0) and (2,2). Note that buyers' valuations are correlated in  $\mathcal{D}$ . The optimal fixed price is p=2, which guarantees revenue  $U(p,\mathcal{D})=0.5\cdot 2\cdot 2+0.5\cdot 2=3$ . However, consider a discount schedule with a base price p(1)=3, and a discounted price p(2)=2. Its expected revenue,  $U(\mathbf{p},\mathcal{D})=0.5\cdot 2\cdot 2+0.5\cdot 3=3.5$ , is greater than that of the optimal fixed price. Similar examples with continuous distributions are easily constructed.

By contrast, if buyers are i.i.d., the monopolist is always better off using a fixed price.

**Proposition 1.** Consider a single vendor facing n i.i.d. buyers with distribution  $\mathcal{D}$ . Let  $p^*$  be the optimal fixed price for the vendor.

For any discount schedule  $\mathbf{p}$ ,  $U(\mathbf{p}, \mathcal{D}) \leq U(p^*, \mathcal{D})$ .

*Proof.* W.l.o.g., the optimal fixed price  $p^*$  can be set deterministically (i.e., randomized pricing cannot do better). Let  $r^* = p^* \Pr_{\mathcal{D}}(v > p^*)$  be the optimal expected revenue that can be extracted from a single buyer. Applying the optimal fixed price  $p^*$  to all n buyers gives an expected revenue of  $nr^*$ .

Assume, by way of contradiction, that some discount schedule  $\mathbf{p}=(p(1),\dots,p(n))$  yields strictly greater revenue than  $nr^*$ . Let  $r_i$  be the expected revenue extracted from buyer i using  $\mathbf{p}$ . Then  $\sum_i r_i > nr^*$ , i.e., there is at least one buyer (w.l.o.g. assume buyer n) s.t.  $r_n > r^*$ . We now construct a pricing strategy that yields revenue  $r_n$  from buyer n. Independently sample n-1 values from  $\mathcal{D}$ , simulating the first n-1 buyers, and sort values so that  $v_1 \geq \dots \geq v_{n-1}$ . Now select price p(1) iff  $v_1 < p(1)$ , p(2) iff  $v_2 < p(2) \leq v_1$ , and more generally p(k) iff  $v_k < p(k) \leq v_{k-1}$ . These events are pairwise disjoint and cover the entire event space (since the union of events 1 to k holds iff least n-k buyers have values below p(k)).

Let  $A_k$  denote the k'th event, and  $B_k$  the corresponding event when actual buyer values are drawn from  $\mathcal{D}^{n-1}$ . Clearly  $\Pr(A_k) = \Pr(B_k)$ . Moreover, when  $B_k$  occurs, exactly k-1 buyers have value at least p(k). Thus buyer n purchases iff  $v_n \geq p(k)$  as well, and pays p(k) if so. However, this is exactly the purchase probability and price paid by a single buyer when the proposed price is p(k). Thus the

revenue is  $\sum_{k=1}^n \Pr(A_k) \Pr(v \ge p(k)|A_k) p(k)$  (from the single buyer), i.e.,

$$\sum_{k=1}^{n} \Pr(B_k) \Pr(v_n \ge p(k)|B_k) p(k) = r_n > r^*.$$

Thus p extracts more than  $r^*$  from a single buyer (a contradiction).

## Multiple vendors

We now consider the best response of a vendor to the offers of other vendors. Suppose vendors other than j post schedules  $\mathbf{p}_{-j}$ . The best response of j is :

$$br_j^{EU}(\mathbf{p}_{-j}) = \underset{\mathbf{p}_j \in \mathcal{P}}{\operatorname{argmax}} U_j((\mathbf{p}_{-j}, \mathbf{p}_j), \mathcal{D}),$$
 (1)

where EU stands for Expected Utility. Our main result in the Bayesian model is that, assuming buyer types are independent and drawn from the same distribution, a vendor cannot benefit by using a discount schedule instead of a fixed price unless other vendors also use schedules. Below we show that these conditions are minimal: a non-trivial schedule can be of value if *any* of these three conditions is relaxed.

**Theorem 2.** Let  $G = \langle \mathcal{D}, C \rangle$  be a game with i.i.d. buyers. If all vendors except j are using fixed prices, then the best response of vendor j is also a fixed price.

*Proof sketch.* W.l.o.g. we analyze vendor 1, and assume  $q_2, \ldots, q_m$  are the (fixed) prices of the other vendors. Given distribution  $\mathcal{D}$  over buyers' types define a single parameter distribution  $\mathcal{D}'$  s.t. for all  $x \in \mathbb{R}$ ,

$$Pr_{v \sim \mathcal{D}'}(v > x) \equiv Pr_{\mathbf{v} \sim \mathcal{D}}(v_1 - \max_{2 \le j \le m}(v_j - q_j) > x).$$

When vendor 1 is a monopolist facing buyers sampled i.i.d. from  $\mathcal{D}'$ , it can attract k buyers at price  $p_1$  iff there are k buyers for which  $v_{i,1} > p_1$  (i.e.,  $\mathcal{D}'$  "simulates" the multi-vendor state in which vendor 1 finds himself).

The revenue of any schedule p for vendor 1 under  $\mathcal{D}'$  is equal to the revenue it accrues using p when other vendors post prices  $q_2, \ldots, q_m$  under distribution  $\mathcal{D}$  (our assumption that we select a Pareto-dominant SBP is required). By Prop. 1, the best strategy for vendor 1 is to post a fixed price  $p^*$ , i.e.,  $br_j(q_2, \ldots, q_m) = p^*$ .

There are three main conditions underlying Thm. 2: (a) all buyers have the same marginal distribution of values; (b) buyer valuations are independent; and (c) all other vendors use fixed prices. We now show that these are, in a sense, *minimal* requirements for the optimality of fixed prices. Specifically, relaxing any of the three admits nontrivial schedules as best responses in some circumstances.

**Proposition 3.** For any pair of conditions taken from (a), (b) or (c), there is a game with two vendors and two buyers where the best response of one vendor is a non-trivial discount schedule.

<sup>&</sup>lt;sup>2</sup>Within  $\widehat{\mathcal{D}}(A)$ , any buyer *i*'s preferences over different vendors may be dependent (i.e.,  $v_{ij}$ ,  $v_{ij'}$  can be correlated).

**Relaxing condition (a).** We first assume conditions (b) and (c) hold, but allow buyers to have different marginal distributions. Consider a simple counterexample with two vendors  $M = \{1,2\}$  and two independent (but not i.i.d.) buyers  $N = \{a,b\}$ . Both vendors have zero cost. Buyer a prefers vendor 1:  $v_{a1} = 10 + x$ , where  $x \sim U(0,1]$ ; and  $v_{a2} = 10$ . Buyer b prefers vendor 2:  $v_{b1} = 10$ ; and  $v_{b2} = 10 + y$ , where  $y \sim U(0,1]$ .

Consider the fixed price profile  $P^*=(1,1)$ . The expected revenue is  $U_1(P^*)=U_2(P^*)=1$  (in fact this occurs w.p. 1, as every vendor keeps exactly one buyer). We argue that if discounts are not allowed, then  $P^*$  is an equilibrium, i.e. that no vendor can earn more than 1 by posting a fixed price. Indeed, suppose that vendor 1 announces some price q>1, then it keeps client a w.p. (2-q), and

$$U_1(q,1) = (2-q)q + (1-q)0 = 2q - q^2.$$

Similarly, if q < 1, then the vendor keeps client a for sure, and gains client b w.p. 1 - q, Thus

$$U_1(q,1) = (1-q)2q + q \cdot q = 2q - q^2.$$

In other words, in both cases  $U_1(q, 1) = 2q - q^2$ , which has a maximum at  $q^* = 1 = p_1^*$ . The argument for the second vendor is the same.

Nevertheless, if vendor 1 deviates to the non-trivial schedule  $\mathbf{q}_1'=(1,3/4)$ , then it can do better: Vendor 1 always keeps buyer a as before. W.p.  $^1/4$ , buyer b has a preference of less than  $^1/4$  for vendor 2 (i.e.  $y<^1/4$ ), and will select vendor 1 in the unique SBP  $\mathbf{S}(V,(\mathbf{q}_1',p_2))$ . Hence:

$$U_1(\mathbf{q}'_1, p_2) = \frac{1}{4}(2q'_2) + \frac{3}{4} \cdot q'_1 = \frac{1}{4}(2 \cdot \frac{3}{4}) + \frac{3}{4} \cdot 1$$
  
=  $\frac{3}{8} + \frac{3}{4} = \frac{9}{8} > 1 = U_1(P^*).$ 

**Relaxing condition (b).** Our next example shows that relaxing independence, but retaining conditions (a) and (c), also admits discounting as a best response. Consider the previous game, but with probability 1/2, swap the preferences (types) of both buyers. This results in a symmetric distribution, but correlates their values. The fixed profile P=(1,1) remains a *fixed price* equilibrium. Moreover, since the best response of vendor 1 to price 1 is  $\mathbf{q}_1=(1,3/4)$  regardless of its type, it remains a best response in the new game.

**Relaxing condition (c).** Lastly, we describe a game with two i.i.d. buyers, maintaining conditions (a) and (b), but where the best response for vendor 1 to a discount schedule posted by vendor 2 is itself a schedule (we omit the full analysis due to space constraints). Let  $v_{a1} = v_{b1} = 10$ ,  $v_{a2} = 10 + x_a$ , and  $v_{b2} = 10 + x_b$ , where  $x_a$  and  $x_b$  are sampled i.i.d. from  $\widehat{\mathcal{D}} = U[-1,1]$ . As long as prices are not too high (say, below 8) buyer i's decision is determined only by the value difference  $x_i$  between her value for the two vendors. It is not hard to verify that the profile P = (1,1) is a Nash equilibrium even if schedules are allowed. However, suppose vendor 2 posts schedule  $\mathbf{q}_2 = (1,0.8)$ . Vendor 1's best response is not a fixed price: it can be shown that its optimal fixed price is  $p_1^* \cong 0.922$ , yielding revenue of 0.93656, while the schedule  $\mathbf{q}_1'(0.93,0.914)$  yields slightly higher revenue of 0.93675.

# The Strict Uncertainty Model

The assumption that vendors have distributional knowledge of buyers' types may not be viable in certain situations. In this section, we consider an alternative model of uncertainty, the *strict uncertainty* model, where vendors know only the possible types that buyers may possess. The game is structured as in the Bayesian model, but rather than sampling buyer types from a distribution, arbitrary types from the type space  $A_1 \times \cdots \times A_n$  are chosen. One plausible vendor objective is to maximize worst-case utility, but such an approach is inappropriate in our setting. For example, if buyer valuations can lie below a vendor's cost, that vendor's worstcase utility is at most 0, regardless of its actions. We therefore consider a more natural objective, assuming each vendor selects a strategy that minimizes its worst-case or maximum regret. The minimax regret approach has deep roots in decision making (Savage 1972), and it has been applied in various game-theoretic contexts (Hyafil and Boutilier 2004; Ashlagi, Monderer, and Tennenholtz 2006).

**Notation.** We adapt the definitions of *minimax regret* from (Hyafil and Boutilier 2004) to our model. Let  $A_i \subset \mathbb{R}^m$  be the set of possible types for buyer i, and  $\mathbf{A} = \times_{i \in N} A_i$ . Once vendors select strategies (prices)  $\mathbf{P}$ , suppose realized buyers' types are  $\mathbf{V}$ , resulting in the buyer partition  $\mathbf{S} = \mathbf{S}(\mathbf{V}, \mathbf{P})$ . The *regret*  $Reg_j(\mathbf{P}, \mathbf{V})$  of vendor j in this outcome is the difference between its maximal profit in retrospect, and its actual profit:

$$Reg_j(\mathbf{P}, \mathbf{V}) = \max_{p_j' \in \mathbb{R}} U_j((p_j', \mathbf{p}_{-j}), \mathbf{S}(\mathbf{V}, \mathbf{P}')) - U_j(\mathbf{P}, \mathbf{S}(\mathbf{V}, \mathbf{P})),$$

where  $\mathbf{P}' = (p'_j, \mathbf{p}_{-j})$ . Note that w.l.o.g.  $p'_j$  is a fixed price and not a schedule.

Without a type distribution, vendors assume the worst-case realization of types. The *maximum regret* over all possible types is:

$$MaxReg_j(\mathbf{P}) = \max_{\mathbf{V} \in \mathbf{A}} Reg_j(\mathbf{P}, \mathbf{V}).$$

The goal of each vendor is therefore the selection of a strategy that minimizes its maximum regret. The best response to strategy profile  $\mathbf{p}_{-j}$  is:

$$br_j^{MR}(\mathbf{p}_{-j}) = \underset{\mathbf{p}_j \in \mathcal{P}}{\operatorname{argmin}} \operatorname{MaxReg}_j(\mathbf{p}_j, \mathbf{p}_{-j}).$$

Note that regret is minimized w.r.t. the types of the *buyers*, not the actions of other vendors, which are assumed to be known.<sup>3</sup>

#### Discounts and regret

We now assess the value of discounts in the strict uncertainty model, assuming vendors mininize max-regret. We first observe:

**Lemma 4.** If all vendors use fixed prices, and buyer type spaces are symmetric (i.e.,  $A_i = A$  for all i), then maximum regret for each vendor is realized when all buyers have the same type.

<sup>&</sup>lt;sup>3</sup>Minimax regret equilibrium can be naturally defined, as a profile where the best response of every agent is its current action.

Our main result in the strict uncertainty model is similar in spirit to Thm. 2.

**Theorem 5.** If all vendors except j use fixed prices, and buyer type spaces are symmetric, then  $br_j^{MR}(p_{-j})$  is a fixed price.

*Proof.* Let  $\mathbf{q}_j$  be the schedule that is the best response to  $p_{-j}$ , i.e.,  $MaxReg_j(\mathbf{q}_j,p_{-j})$  is minimal. Let  $p_j=q_j(n)$ , i.e. the price for n buyers, and  $P=(p_j,p_{-j})$ . We will show that  $MaxReg_j(P)=R$  is also minimal. Intuitively, the proof shows that the only part of j's strategy that is being used in practice (in the worst case) is the price for the complete set N. Thus, fixed price  $p_j=q_j(n)$  is as good as schedule  $\mathbf{q}_j$ .

Consider  $MaxReg_j(p_j, p_{-j})$  as a function of  $p_j$ . For any  $p_j$ , there is some type matrix  $\mathbf{V}^*$  where max-regret under P is realized, i.e.,  $Reg_j(P, \mathbf{V}^*) = MaxReg_j(P) = R$ . There is an optimal price  $p_j'$  for  $\mathbf{V}^*$  s.t.  $Reg_j(P, \mathbf{V}^*) = U_j((p_j', p_{-j}), \mathbf{V}^*) - U_j(P, \mathbf{V}^*)$ . By Lemma 4, w.l.o.g. all buyers have the same type in  $\mathbf{V}^*$ , denoted by  $V^* \in A$ . Thus either  $S_j = S_j(P, \mathbf{V}^*)$  has all buyers or  $S_j$  is empty.

Suppose  $MaxReg_j(\mathbf{q}_j,p_{-j}) < R$ . By definition  $Reg_j((\mathbf{q}_j,p_{-j}),\mathbf{V}) < R$  for any  $\mathbf{V}$ , in particular for the uniform profile  $\mathbf{V}^* = (V^*,\ldots,V^*)$ . However, in  $\mathbf{V}^*$  either  $|S_j| = n$  or  $|S_j| = 0$  for any prices. Recall that  $\mathbf{S} = \mathbf{S}(\mathbf{V}^*,P)$  and denote  $\mathbf{S}' = \mathbf{S}(\mathbf{V}^*,(p_j',p_{-j}));\mathbf{T} = \mathbf{S}(\mathbf{V}^*,(\mathbf{q}_j,p_{-j}))$ . In particular,  $|T_j| \in \{0,n\}$ .

If  $|T_j| = 0$ , then  $|S_j| = 0$  as well since at price  $p_j = q_j(n)$  vendor j does not attract any buyer of type  $V^*$ . If  $|T_j| = n$  then the vendor attracts all buyers of type  $V^*$  at price  $p_j$  and thus  $|S_j| = n = |T_j|$ , and

$$|T_j|(q_j(|T_j|) - c_j) = |S_j|(q_j(|n|) - c_j) = |S_j|(p_j - c_j).$$

Note that in either case  $|T_j|(q_j(|T_j|)-c_j)=|S_j|(p_j-c_j)$ . Thus for some  $p_j'$ ,

$$\begin{aligned} Reg_{j}((\mathbf{q}_{j}, p_{-j}), \mathbf{V}^{*}) &= U_{j}(p'_{j}, p_{-j}, \mathbf{V}^{*}) - U_{j}((\mathbf{q}_{j}, p_{-j}), \mathbf{V}^{*}) \\ &= |S'_{j}|(p'_{j} - c_{j}) - |T_{j}|(q_{j}(|T_{j}|) - c_{j}) \\ &= |S'_{j}|(p'_{j} - c_{j}) - |S_{j}|(p_{j} - c_{j}) \\ &= U_{j}((p'_{j}, p_{-j}), \mathbf{V}^{*}) - U_{j}(P, \mathbf{V}^{*}) = Reg_{j}(P, \mathbf{V}^{*}) = R, \end{aligned}$$

i.e., a contradiction. Therefore

$$\begin{aligned} \mathit{MaxReg}_j(p_j, p_{-j}) &= R \leq \mathit{MaxReg}_j(q_j, p_{-j}),\\ \text{i.e. } p_j \in \mathit{br}_j^{MR}(p_{-j}), \text{ as required.} \end{aligned}$$

**Non-identical type spaces.** With identical types spaces, we see that discounts provide no value to a vendor if other vendors use fixed prices. However, analogous to the Bayesian model, if type spaces are distinct, then a single vendor *can* derive value by posting a non-trivial schedule.

Consider a game with a single vendor having zero cost and with and three buyers. The values for the buyers are  $v_1 \in [6,12]; v_2,v_3 \in [0,6]$ . In this game, the best fixed price for the vendor is  $p^* = 4$ , and  $MaxReg(p^*) = 8$ . However by posting the discount schedule  $\mathbf{p} = (6,4,4)$ , the vendor attains regret at most 6. This can be shown

by splitting the possible valuations into cases, and deriving the maximum regret for each case separately. For example, if  $v_2, v_3 \geq 4$ , then the realized price is 4, and  $U(4,V) \geq 3 \cdot 4 = 12$ . On the other hand, maximal utility is 18, thus  $Reg(4,V) \leq 18 - 12 = 6$ . The other two cases, where either one or both values are less than 4, are treated similarly.

We conjecture that in the strict uncertainty model, fixed prices are dominant even if the restriction on other vendors is relaxed (in contrast to the Bayesian model).

#### **Discussion**

We have investigated conditions under which vendors may benefit from by posting group or volume discounts for groups of buyers—assuming that buyers can coordinate their purchasing activities—relative to the posting of fixed prices. We showed that, when facing i.i.d. buyers that use the coordination mechanism of Lu and Boutilier (2012), complex discount schedules cannot yield greater revenue than that generated using the optimal fixed price. This holds whether vendors know the distribution of buyer types or simply the support of this distribution. This is consistent with similar findings in other models of group buying (see the Related Work section). This robust result highlights the fact that the design of effective pricing schemes for group buying should focus on settings where group discounts provide vendor value, including domains where buyers' valuations are correlated by unobservable factors (such as perceived quality or advertising impact), marginal production costs are decreasing, vendors are risk-seeking, or where discounts have viral or long-term acquisition benefits.

**Future work.** A number of interesting directions for future research remain. One interesting question is whether similar results hold when buyers use stronger coordination mechanisms, such as those that allow transferable utility (Yamamoto and Sycara 2001; Lu and Boutilier 2012). Within our current model, further research is needed to understand the full impact of group discounts when buyer valuations are correlated by signals—such as product quality, vendor reputation, or advertising—and to develop algorithms that compute optimal discount schedules for such settings.

Other important questions relate to the existence and properties of equilibria in our model. We have derived some preliminary results showing that *pure* vendor equilibria may not exist in our model, either with or without discounts, even in the complete information model. Developing conditions under which such equilibria exist is of great interest, especially in cases where all vendors use group discounts.

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# **Equilibium notions**

Formally, a subgame perfect equilibrium (SPE) in the game G is a profile of schedules  $\mathbf{P} \in \mathcal{P}^m$  if there is no vendor j and  $\mathbf{p}'_j \in \mathcal{P}$  s.t. j prefers  $\mathbf{S} = \mathbf{S}(V, \mathbf{P})$  over  $\mathbf{S}' = \mathbf{S}(V, (\mathbf{P}_{-j}, \mathbf{p}'_j))$ . Similarly, a fixed subgame perfect equilibrium (FSPE) in G is likewise defined, except only trivial schedules are allowed (i.e. fixed prices). Note that by its definition FSPE is neither a special case nor more general than SPE, since the restriction applies both the the profile  $\mathbf{P}$  and to the deviation  $\mathbf{p}'_j$ . However, by the observation above the existense of SPE in the naïve model entails the existence of a FSPE with the same utilities, and any FSPE is also an SPE.

**Example** consider a game with two vendors (with zero costs), and two buyers. Buyer a has preferences  $v_a = (3,1)$  (i.e. prefers vendor 1), whereas  $v_b = (1,3)$ . The fixed profile P = (3,3) (i.e.  $p_1 = 3, p_2 = 3$ ) is a FSPE. Each vendor gains  $U_i = 3$ . Any  $p_i' > 3$  will result in a utility of 0, whereas setting the price low enough to attract both buyers will result in a utility of at most 2.

### **Proofs**

**Theorem 2.** Let  $G = \langle \mathcal{D}, C \rangle$  be a game with i.i.d. buyers. If all vendors except one are using fixed prices, then the best response of the last vendor is to use a fixed price as well.

*Proof.* W.l.o.g. the vendor we analyze is vendor 1. Denote by  $q_2, \ldots, q_m$  the (fixed) prices of all other vendors. Given distribution  $\mathcal{D}$  over buyers' types (a distribution over vectors of size m), we define the following single parameter distribution  $\mathcal{D}'$ .

$$pr_{v \sim \mathcal{D}'}(v > x) \equiv pr_{\mathbf{v} \sim \mathcal{D}}(v_1 - \max_{2 \le j \le m} (v_j - q_j) > x).$$

According to our assumption there is a strict order over vendors that settles ties. We set the purchase decision in case of a tie according this order. I.e. the buyer will not buy if  $v_1 - (v_j - q_j) = x$  for some j which is preferred over vendor 1.

Now, consider vendor 1 as a monopoly, facing buyers that are sampled i.i.d. from distribution  $\mathcal{D}'$ . The vendor can attract k buyers at price  $p_1$ , iff there are k buyers for which  $v_{i,1} \geq p_1$ . However, he buyer

$$pr_{\mathcal{D}'}(v_{i,1} > p_1) = pr_{\mathcal{D}}(v_{i,1} - \max_{2 \le j \le m} (v_{i,j} - q_j) \ge p_1) = pr_{\mathcal{D}}(\forall 2 \le j \le m, v_{i,1} - p_1 \ge v_{i,j} - q_j).$$

I.e. vendor 1 will get the same set of buyers for the same price in the multi-vendor game. Thus the revenue of any discount schedule  $\mathbf{p}$  for the single vendor under distribution  $\mathcal{D}'$ , is equal to its revenue of using  $\mathbf{p}$  versus vendors posting prices  $q_2, \ldots, q_m$ , under distribution  $\mathcal{D}$ . A fine issue here is that for the pricing  $\mathbf{p}_1 = \mathbf{p}$  in the multi-vendor game G, there may be several SBPs. However, the stable partition that extracts the best price (i.e. the one where the largest number of buyers select vendor 1, and is also stable), Pareto dominates all other SBPs. Thus  $\mathbf{S}(V, (\mathbf{p}_1, q_2, \ldots, q_m))$  is uniquely defined, and  $S_1$  coincides with the set of buyers that purchase in the single vendor setting. Finally, by Prop. 1, the best strategy for the vendor is to post a fixed price  $p^*$ , which entails that  $p^* = br_i(q_2, \ldots, q_m)$ .

**Proposition 3.** For any pair of conditions taken from (a), (b) or (c), there is a game with two vendors and two buyers where the best response of one vendor is a non-trivial discount schedule (i.e. not a fixed price). The remaining of this subsection is dedicated to the proof of Proposition 3. Although this is not required for the proof, we show that in all three examples there is a FSPE. The value of discounts in the first two cases (relaxing (a) and relaxing (b)) has been shown in full in the main text, so we only show FSPE.

**Lemma 6.** Consider the game described in Proposition 3(a).  $P = (p_1 = 1, p_2 = 1)$  is a FSPE.

*Proof.* Note that in profile P, w.p. 1 buyer a will go to vendor 1, and buyer b will go to vendor 2, thus  $u_1(1) = u_2(1) = 1$ . Suppose that vendor 1 announces some price q > 1, then it keeps client a w.p. (2 - q), and

$$u_1(q) = (2-q)q + (1-q)0 = 2q - q^2.$$

Similarly, if q < 1, then the vendor keeps client a for sure, and gains client b w.p. 1 - q, Thus

$$u_1(q) = (1-q)2q + q \cdot q = 2q - q^2.$$

I.e. in both cases  $u_1(q)=2q-q^2$ , which has a maximum in  $q^*=1=p_1$ . The argument for the second vendor is the same.

By using the same argument as in the main text, P = (1, 1) is also an FSPE in the game described in Proposition 3(b).

a always prefers vendor 1	a always prefers vendor 1	a always prefers vendor 1
b always prefers vendor 1	b prefers vendor 1 given that $a$ does	b always prefers vendor 2
b always prefers vendor 1	Each buyer prefers vendor i	b always prefers vendor 2
a prefers vendor 2 given that $b$ does	if the other buyer does	a prefers vendor 2 given that $b$ does
a always prefers vendor 2	a always prefers vendor 2	a always prefers vendor 2
b always prefers vendor 1	b prefers vendor 2 given that $a$ does	b always prefers vendor 2

**Relaxing condition (c)** Lastly, we describe a game with two i.i.d. buyers (i.e. holding conditions (a,b)), where the best response to a schedule posted by vendor 2 is also a schedule.

We recall the definitions from the main text. Both buyers have  $v_{a1} = v_{b1} = 10$ . The preference for vendor 2 is  $v_{a2} = 10 + x_a$ ;  $v_{b2} = 10 + x_b$ , where  $x_a$  and  $x_b$  are sampled i.i.d from  $\mathcal{D} = U[-1,1]$ . Note that as long as prices are not too high (say, below 8) the decision of buyers is determined only by the difference between preference to vendor 1 and to vendor 2, i.e. by the values  $x_a$  and  $x_b$ .

**Lemma 7.** The profile P = (1, 1) is an FSPE. The expected revenue in P is 1 to each vendor.

*Proof.* Clearly in P each vendor gets every buyer w.p.  $^1/2$ . Thus  $U_i(P,\mathcal{D})=^1/2\cdot 1+^1/2\cdot 1=1$ . Suppose that vendor 2 switches to  $p_2'\neq p_2=1$ . For any  $2>p_2'>0$ , the revenue from each buyer is  $p_2'pr(x_{ib}>p_2'-1)$ . Thus

$$U_2(p_1, p_2') = 2p_2'pr(x_{ib} > p_2' - 1) = 2p_2'(2 - p_2')/2 = 2p_2' - (p_2')^2 < 2 = U_2(P).$$

For  $p_2' \notin [0,2]$  the revenue is even lower, thus  $p_2 = br_2^{EU}(p_1)$ . The same analysis holds for vendor 1, thus P = (1,1) is a FSPE.

**Lemma 8.** Suppose that vendor 2 posts the schedule q = (1, 0.8). Then the best response of vendor 1 is not a fixed price.

*Proof.* Denote the strategies of vendors 1 and 2 by  $\mathbf{p} = (p, p')$  and  $\mathbf{q} = (q, q')$ , respectively. The revenue of vendor 1 can be written as a function of  $\mathbf{p}$  and  $\mathbf{q}$ . The prices divide the type space (and thus the probability space) to 9 regions as follows.

In each cell we known exactly how many buyers bought from vendor 1 and at what price. It remains to compute the probability of each cell. We denote the cells by T=top,M=med,B=bottom,L=left,R=right. We assume the middle cell MM both buyers select the same vendor, with equal probability to each vendor.

When the maximal distance between prices is no more than 1,

$$U_1(\mathbf{P}, \mathcal{D}) = 2p'pr(TL) + 2p'pr(TM) + 2p'pr(ML)$$

$$+ p \cdot pr(TR) + p \cdot pr(BL) + \frac{1}{2} \cdot 2p'pr(MM)$$

$$= \frac{1}{4} [2p'(q'-p+1)^2 + 4p'(q'-p+1)(q-q'+p-p')$$

$$+ 2p(q'-p+1)(p'-q+1) + p'(q-q'+p-p')^2].$$

Now, suppose that vendor 2 posts the schedule  $\mathbf{q}=(1,0.8)$ . Using the formula, it can be verfied that the best fixed response to  $\mathbf{q}$  (i.e. under the constraint p'=p) is  $p^*\cong 0.922$ , which yields a revenue of  $U_1((p^*,\mathbf{q}),\mathcal{D})\cong 0.93656$ . However, the schedule p=0.93, p'=0.914 yields a slightly higher revenue of 0.93675. While this is not a large improvement, it still indicates that condition (a) is necessary for Theorem 2.

**Lemma 4.** If all vendors use fixed prices, and all type spaces are symmetric, i.e.  $A_i = A$  for all i, Then each vendor experiences the highest regret when all buyers are of the same type.

*Proof.* We need to show that if  $r = Reg_j(P, \mathbf{V})$  is the regret that j experiences, then there is a type  $V^* \in A$ s.t.  $Reg_j(P, \mathbf{V}^*) \ge r$ , where  $\mathbf{V}^* = (V^*, V^*, \dots, V^*)$ .

We divide in two cases. Suppose first that j feels regret for not asking a *lower* price (and attracting more clients). That is, there is  $p'_j < p_j$  s.t.  $|S'_j| > |S_j|$ , where  $\mathbf{S}' = \mathbf{S}((p'_j, p_{-j}), \mathbf{V})$ . Then there is some buyer  $i \in S'_j \setminus S_j$ . Let  $V^* = V_i$ . We now compute the regret at profile P when all buyers are of type  $V^* \in A$ .

Denote  $\mathbf{T} = \mathbf{S}(P, \mathbf{V}^*)$  and  $\mathbf{T}' = \mathbf{S}(P', \mathbf{V}^*)$ . Since i prefers vendor j under prices P', we have that  $v_{ij} - p'_j \geq v_{ij'} - p_{j'}$  for all  $j' \neq j$ . As  $V^* = V_i$ , in the partition  $\mathbf{T}'$  all buyers select j, and thus  $|T'_j| = n \geq |S'_j|$ .

Likewise, under prices P, buyer i prefers some other vendor j' over j, i.e.  $v_{ij'} - p_{j'} \ge v_{ij} - p_j$ . Thus in  $\mathbf{T}$  all buyers select  $j' \ne j$ , and  $|T_i| = 0 \le |S_i|$ .

Joining inequalities together,

$$\begin{aligned} Reg_{j}(P, \mathbf{V}^{*}) &\geq U_{j}(P', \mathbf{T}') - U_{j}(P, \mathbf{T}) \\ &= |T'_{j}|(p'_{j} - c_{j}) - |T_{j}|(p_{j} - c_{j}) \geq |S'_{j}|(p'_{j} - c_{j}) - |S_{j}|(p_{j} - c_{j}) \\ &= U_{j}(P', \mathbf{V}) - U_{j}(P, \mathbf{V}) = r. \end{aligned}$$

The second case is when vendor j feels maximal regret for not *increasing* the price (and keeping only some clients). Thus  $p'_j > p_j$ , and  $0 < |S'_j| \le |S_j|$  (in contrast to the previous case, here we require that  $p'_j$  is the optimal price in retrospect). Then there is a buyer  $i \in S'_j$  of type  $V^* = V_i$ . Again we look at the regret at the type vector  $\mathbf{V}^* = (V^*, \dots, V^*)$ . Since i still prefers j in P', we have that  $v_{ij} - p'_j \ge v_{ij'} - p_{j'}$  for all  $j' \ne j$ . Thus in  $\mathbf{T}'$  all buyers still prefer j, and  $|T'_j| = n \ge |S'_j|$ . Since  $p_j < p'_j$ , then clearly  $|T_j| = n$  as well.

$$r = U_j(P', \mathbf{V}) - U_j(P, \mathbf{V}) = |S'_j|(p'_j - c_j) - |S_j|(p_j - c_j)$$
  

$$\leq |S_j|(p'_j - c_j) - |S_j|(p_j - c_j) = |S_j|(p'_j - p_j) \leq n(p'_j - p_j)$$

On the other hand.

$$Reg_j(P, \mathbf{V}^*) \ge U_j(P', \mathbf{T}') - U_j(P, \mathbf{T})$$
  
=  $|T'_j|(p'_j - c_j) - |T_j|(p_j - c_j) = n(p'_j - p_j) \ge r$ ,

then again regret is highest when all clients are have the same type.

We emphasize that the type  $V^*$  depends on the profile P, and for every profile there may be a different "worst-case" type.  $\Box$ 

### Non-identical type spaces

We next show that if the type spaces are distinct, then a single vendor can gain by posting a non-trivial schedule. Consider a game with a single vendor with zero cost and three buyers. The values for the buyers are  $v_1 \in [6, 12]$ ;  $v_2, v_3 \in [0, 6]$ .

**Lemma 9.** In the described game, the best fixed price for the vendor is  $p^* = 4$ , but the discount schedule  $\mathbf{p} = (6, 4, 4)$  yields lower maximal regret.

*Proof.* We first argue that the optimal fixed price is  $p^* = 4$ , and that MaxReg(4) = 8. Clearly  $p^* \le 6$ , since for every p > 6 the types (6,6,6) lead to a utility of 0 where a price of p' = 6 would have led to the maximal possible utility of 18 - i.e. a regret of 18.

For every  $p \le 6$ , the maximal regret is attained either for the types  $V = (p - \varepsilon, p - \varepsilon, 12)$ . Note that U(p, V) = p, whereas  $U(p - \varepsilon, V) = 3p - 2\varepsilon$  and U(12, V) = 12. Thus  $MaxReg(p) \ge Reg(p, V) = \max\{12 - p, 3p - 2\varepsilon - p\} \cong \max\{12 - p, 2p\}$ . The latter term is minimized when 12 - p = 2p, i.e. for  $p^* = 4$ .

Next, we show that the schedule p = (6, 4, 4) attains a regret of at most 6. We distinct to three cases.

- If  $v_2, v_3 \ge 4$ , then the realized price is 4, and  $U(4, V) \ge 3 \cdot 4 = 12$ . On the other hand, the maximal utility is 18, thus  $Reg(4, V) \le 18 12 = 6$ .
- If  $v_2 \ge 4 > v_3$  (or vice versa), then the realized price is 4, and  $U(4,V) \ge 2 \cdot 4 = 8$ . However, the maximal utility in this case is by either selling one item at price 12, or two items at price 6 (since  $v_3 < 6$ ), or three items at price  $4 \varepsilon$ . In any case the optimal utility is no more than 12, and thus  $Reg(4,V) \le 12 8 = 4$ .
- If  $v_2, v_3 < 4$ , then the realized price is 6, and  $U(6, V) \ge 6$ . The optimal outcome would be to either sell a single item at price 12, or all three items at price  $4 \varepsilon$ . Therefore  $Reg(6, V) \le 12 6 = 6$ .

It is an open problem whether there are examples with symmetric types where a vendor should still use a non-trivial schedule in response to other non-trivial schedules (similarly to the relaxation of condition (a) in Proposition 3). We conjecture that in the MinMax regret model fixed prices should be used even if the restiction on other vendors is relaxed.