Machine Learning I 80-629A

Apprentissage Automatique I 80-629

Recommender Systems

— Week #11

### Introduction

- Recommendation task:
  - Suggest items of interest to users
    - Items: movies, books, articles, humans
    - Users: humans

### Is it worth our attention?

- Recommendation is the next search
  - Search finds items (given a query)
  - Recommendation finds items of interest

### Is it worth our attention?

#### new

- Recommendation is the next search
  - Search finds items (given a query)
  - Recommendation finds items of interest



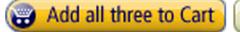
#### **Frequently Bought Together**









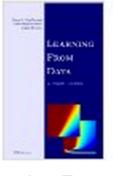


Add all three to Wish List

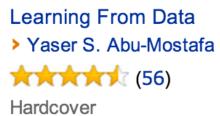
Show availability and shipping details

- ☑ This item: Pattern Recognition and Machine Learning (Information Science and Statistics) by Christopher M. Bishop
  Hardcover \$64.01
- ✓ Machine Learning: A Probabilistic Perspective (Adaptive Computation and Machine Learning series) by Kevin P. Murphy
  Hardcover \$78.26
- ☑ Probabilistic Graphical Models: Principles and Techniques (Adaptive Computation and Machine Learning ... by Daphne Koller Hardcover \$88.20

#### **Customers Who Bought This Item Also Bought**









Machine Learning: A
Probabilistic ...

> Kevin P. Murphy

(29)

Hardcover



The Elements of Statistical Learning: ...
Trevor Hastie

Hardcover



Probabilistic Graphical
Models: Principles ...

> Daphne Koller

Hardcover



Machine Learning

Tom M. Mitchell

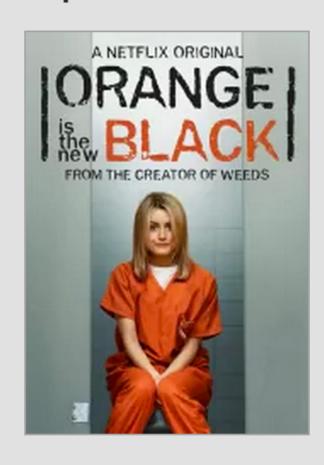
Hardcover (47)

\$195.71 *Prime* 

Page '

## NETFLIX

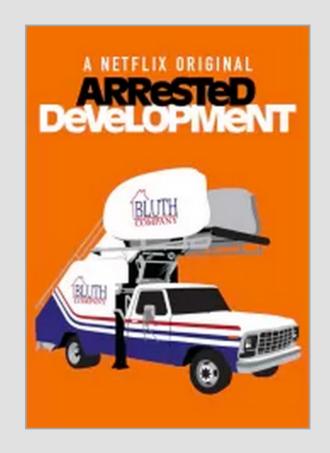
#### **Top Picks for Me**



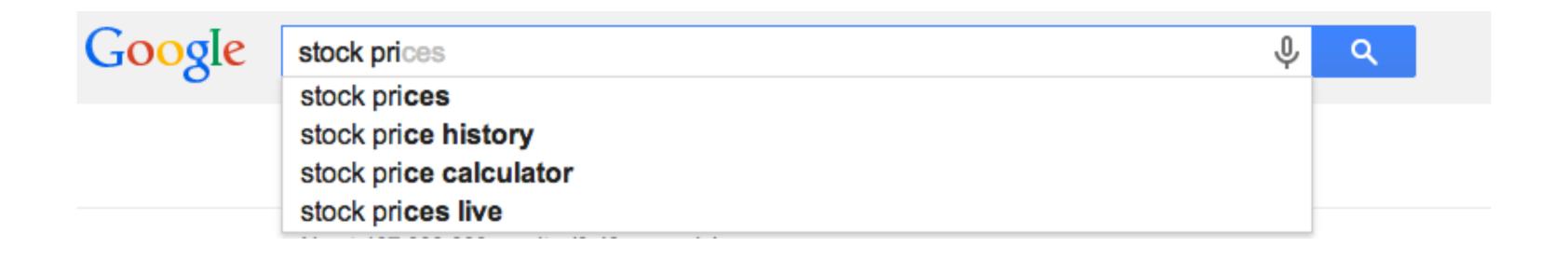




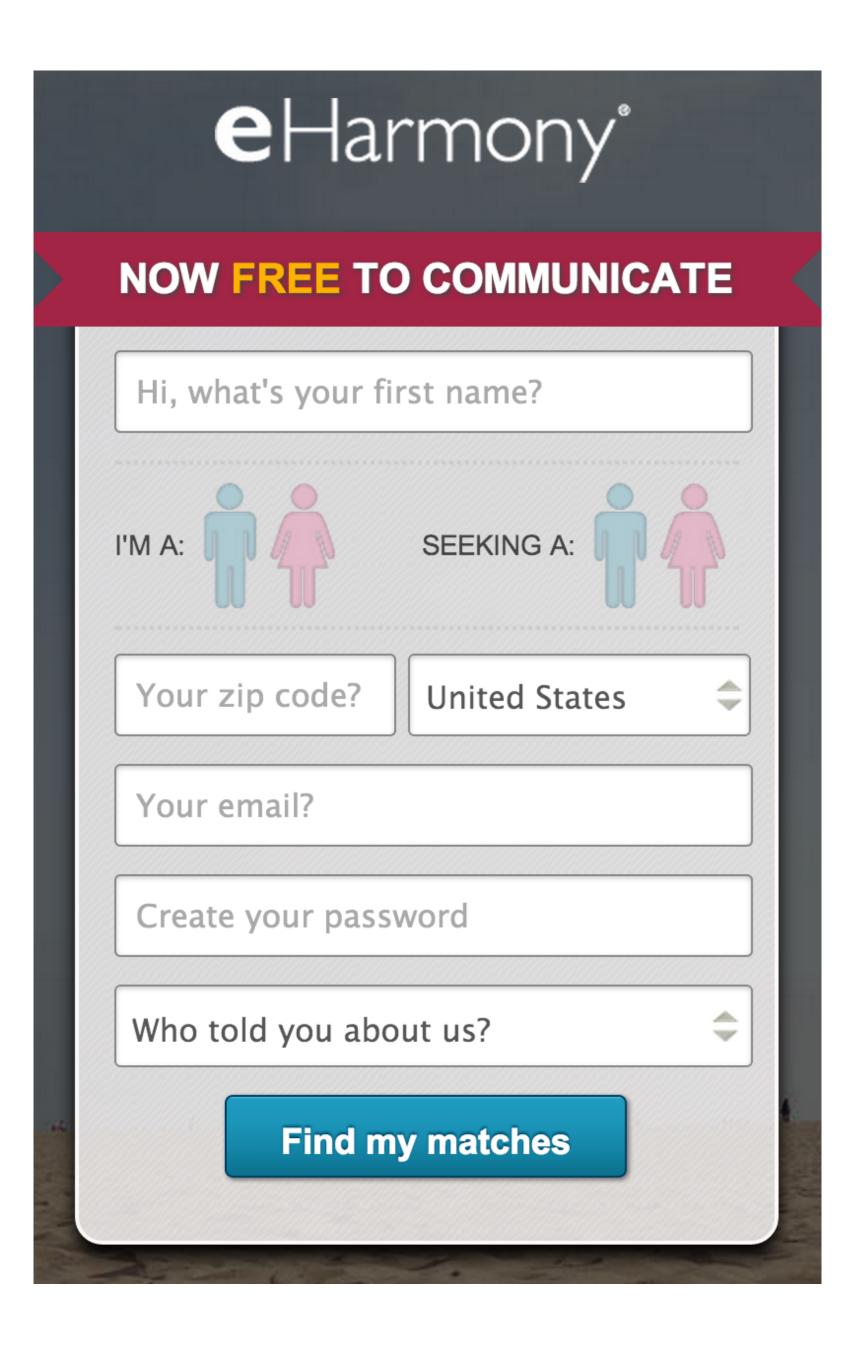








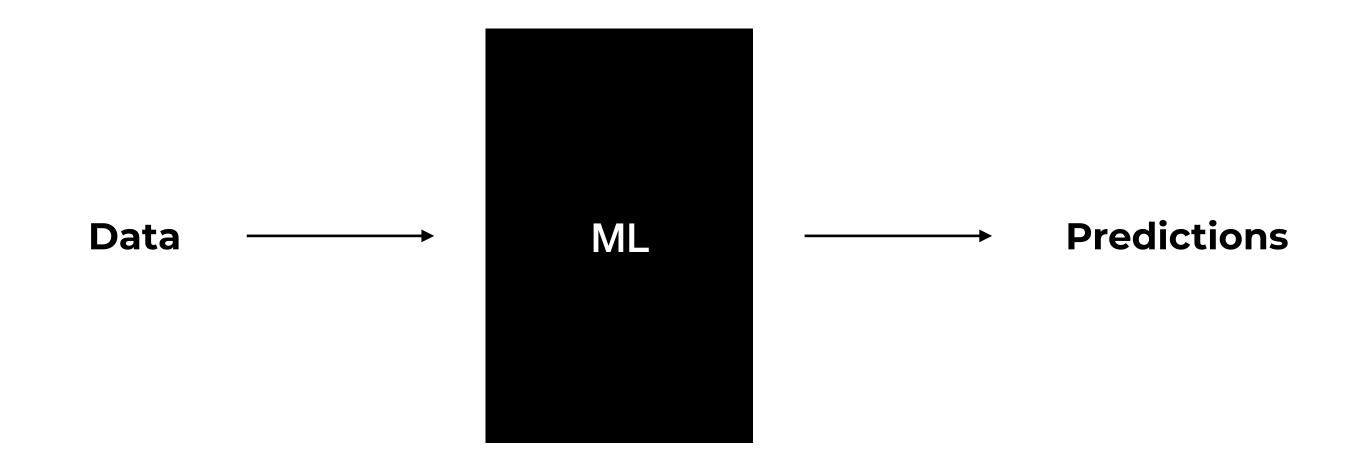
- They are responsible for 4% of US marriages (from 2005 to 2012)
  - And lower divorce rates



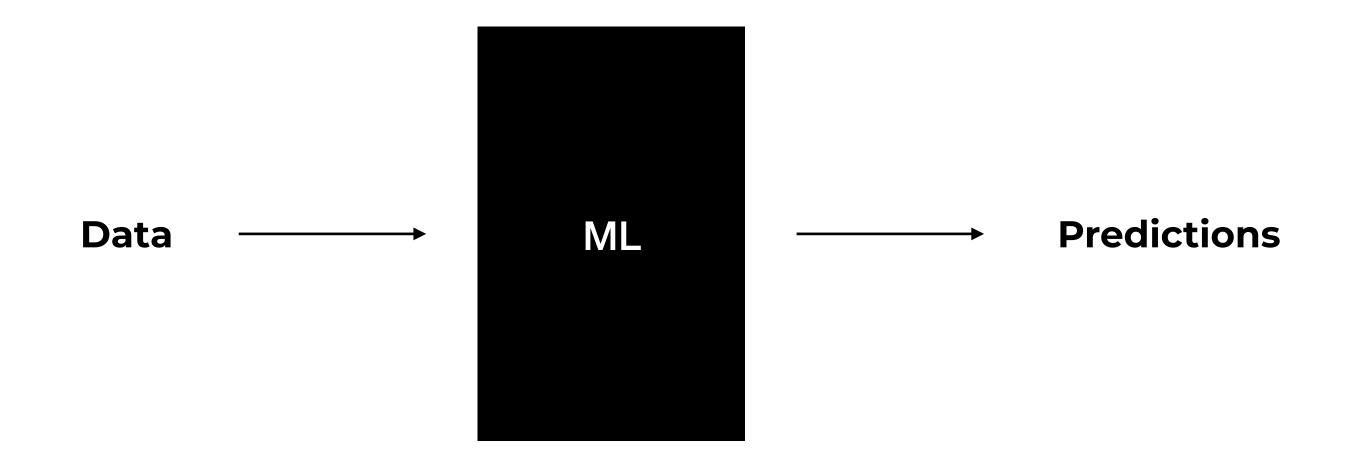
# Machine Learning for Recommender Systems

- Task: Suggest items of interest to users
- From data how do you determine what denotes interest?
  - Item-specific signal (supervised learning)
  - 1. Score: rating, bid
  - 2. Consumption: click, buy, watch, bookmark

- Imagine
  - The data are user ratings
  - Task: Recommend items the user will like
- How do we set it up as a machine learning problem?

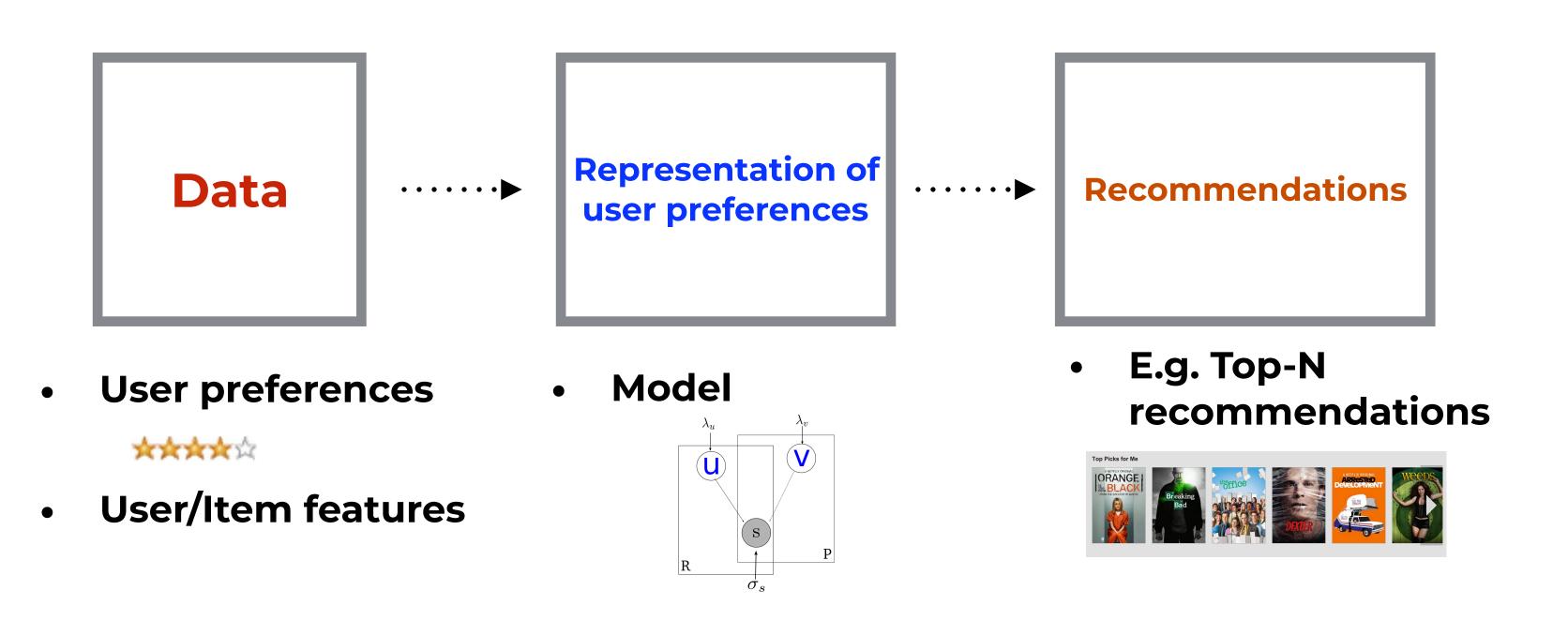


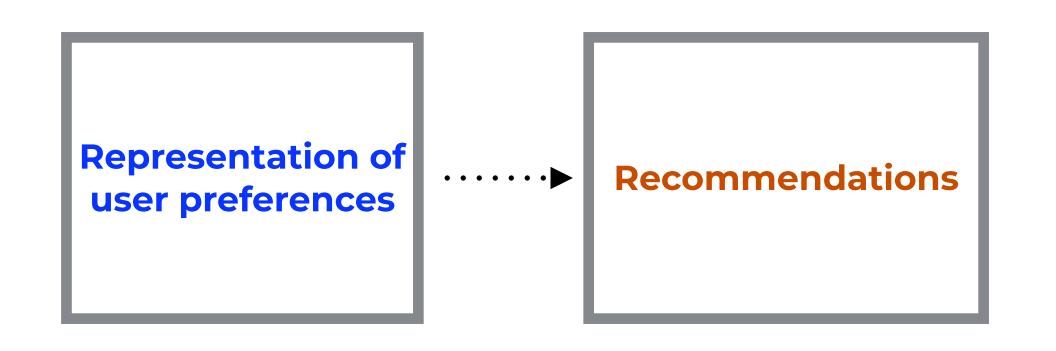
- Imagine
  - The data are user ratings
  - Task: Recommend items the user will like
- How do we set it up as a machine learning problem?



- Task: What do we learn? What do we predict? What is the model?
- Performance measure: How do we evaluate the results?
- Experience: How does our model interact with data?

## Framework for recommendation problems





- Task:
  - How we we set it up?
    - 1. Regression (Classification)
    - 2. Ranking

Recommendations

## Ranking vs. Regression

#### A. Ranking models

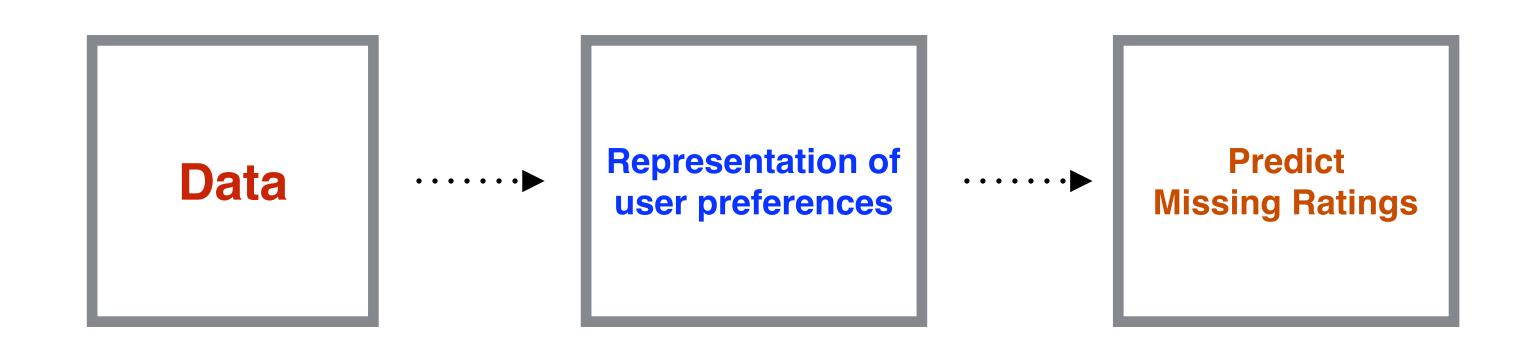
- Computationally more expensive
- E.g., Have to consider a group of items (listwise)

$$f: \ \underbrace{(u,i_1,i_2,\ldots,i_m)} \ \to \underbrace{(r_1,r_2,\ldots,r_m)}$$
 user u's unseen items rank of each item

#### **B.** Score models

- For each user:
  - 1. Predict scores of all unseen items  $f:(u,i) \to \mathbb{R}$
  - 2. Rank items (show top-K)

## Framework for recommendation problems



Model

User preferences

**User/Item features** 

XXXXX

13

# Score Prediction as regression

$$\begin{bmatrix} \mathbf{3} & - & \cdots & \mathbf{0} \\ - & \mathbf{0} & \cdots & - \\ \vdots & \ddots & \ddots \\ \mathbf{2} & - & \cdots & - \end{bmatrix}_{\mathsf{users} \times \mathsf{items}} \xrightarrow{\mathsf{f}} \begin{bmatrix} \mathbf{3} & \mathbf{2} & \cdots & \mathbf{0} \\ \mathbf{1} & \mathbf{0} & \cdots & \mathbf{3} \\ \vdots & \ddots & \ddots \\ \mathbf{0} & \mathbf{2} & \cdots & \mathbf{2} \end{bmatrix}$$

Train: Black So

Test: Red

### Modelling?

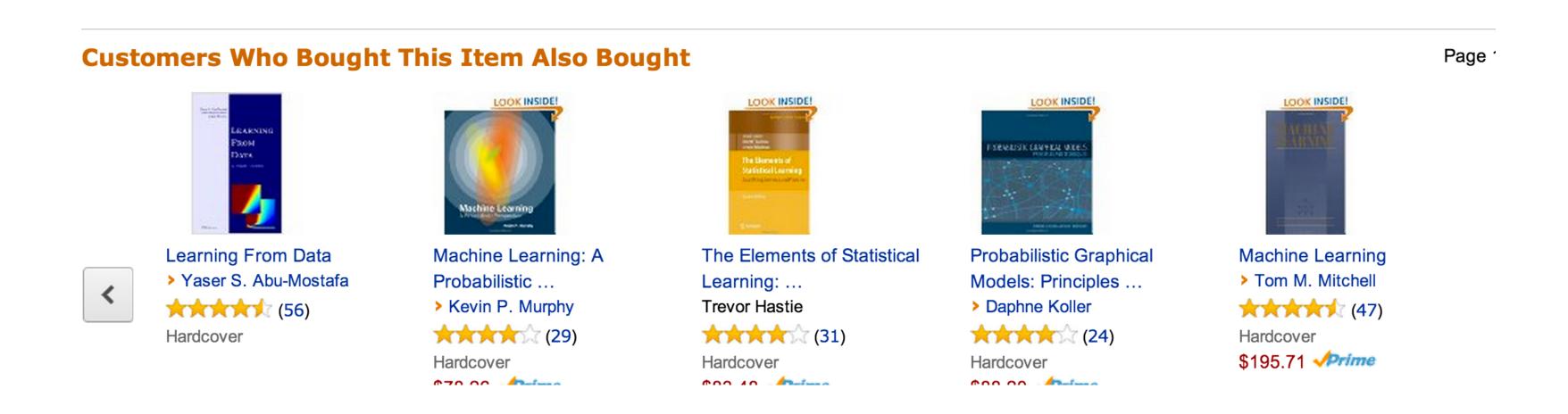
$$\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & \ddots & \ddots \\ 2 & - & \cdots & - \end{bmatrix}_{\text{users} \times \text{items}} \xrightarrow{f} \begin{bmatrix} 3 & 2 & \cdots & 0 \\ 1 & 0 & \cdots & 3 \\ \vdots & \ddots & \ddots \\ 0 & 2 & \cdots & 2 \end{bmatrix}$$

How do we set this up as a learning problem?

$$S^{u}=f(S^{o})$$

### Collaborative Filtering (CF)

- Assumption:
  - Users with past similar preferences will have similar future preferences
- Work horse used in many recommender systems



# CF- Neighbourhood approaches

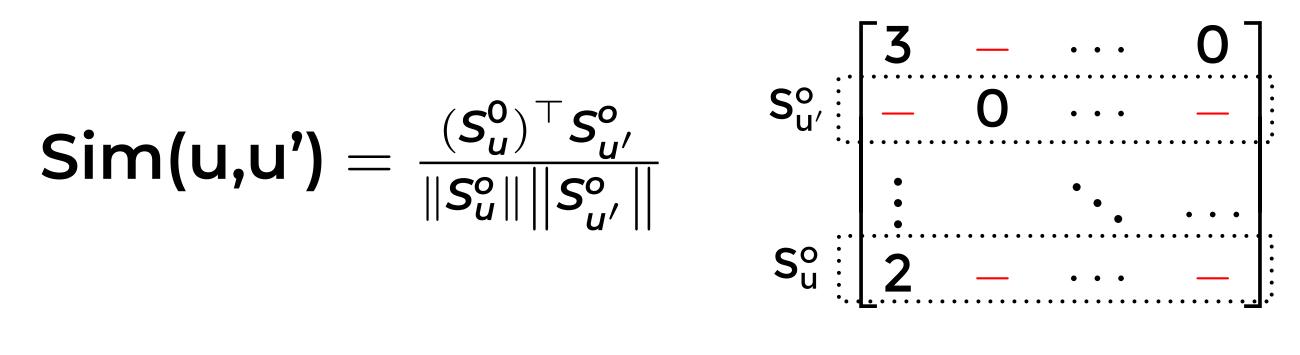
- 1. For each user, find other users with similar past preferences
- 2. Predict that user's missing preferences as the weighted combination of its neighbours' preferences

```
\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & \ddots & \cdots \\ 2 & - & \cdots & - \end{bmatrix}
users\timesitems
```

### CF- Neighbourhood

1. Find similarity between every pair of users (or items)

$$\mathsf{Sim}(\mathsf{u,u'}) = rac{(S_u^0)^{ op} S_{u'}^o}{\|S_u^o\| \|S_{u'}^o\|}$$



2. Predict missing scores using a user's neighbours

$$\hat{S}_{uj} = \sum_{u'} \text{Sim}(u, u') S_{u'j}^{o},$$

∀u'that have rated j

# CF- Neighbourhood approaches

- Non-parametric approach
  - A user is represented by a weighted combination of its neighbours
  - New users can change one's recommendations
- Different distance functions to capture different effects
  - Ratings vs. clicks
  - Could consider additional information

- Works well empirically
- Building similarity matrix can be slow (offline)
- Not probabilistic

### CF - Matrix factorization

$$\begin{bmatrix}
3 & - & \cdots & 0 \\
- & 0 & \cdots & - \\
\vdots & \vdots & \ddots & \vdots \\
2 & - & \cdots & -
\end{bmatrix} \approx \begin{bmatrix} \kappa \\ \theta \end{bmatrix}$$

items 
$$\mathbf{k} \begin{bmatrix} \beta \end{bmatrix}$$

- Model.  $S_{ui} := \theta_{u}^{\top} \beta_{i}$
- Parameters.  $\theta_u \forall u, \beta_i \forall i$ 
  - Objective.  $\sum_{u} \sum_{i} (S_{ui} \hat{S}_{ui})^2$

- Assumption: the observation matrix is low-rank
- Estimates user and item representations
- k is a hyperparameter

k << min(|Users|, |Items|)

## CF - Matrix factorization. Alternative view.

Model.  $S_{ui} := \theta_{u}^{\top} \beta_{i}$ 

Imagine that  $\theta_u$ 's are features of users

The model is then a linear regression for each item:

$$\begin{split} \mathbf{S}_{\mathbf{u}\mathbf{i}} &= \theta_{\mathbf{u}}^{\top}\beta_{\mathbf{i}} \\ &= \sum_{\mathbf{k}} \theta_{\mathbf{u}\mathbf{k}}\beta_{\mathbf{i}\mathbf{k}} \\ &= \sum_{\mathbf{k}} \theta_{\mathbf{u}\mathbf{1}}\beta_{\mathbf{i}\mathbf{1}} + \theta_{\mathbf{u}\mathbf{2}}\beta_{\mathbf{i}\mathbf{2}} + \ldots + \theta_{\mathbf{u}\mathbf{p}}\beta_{\mathbf{i}\mathbf{p}} \end{split}$$

Since the model is symmetric in  $\theta$  and  $\beta$ ,  $\beta_i$ 's can be seen as features of items

## Model fitting

Objective. 
$$\sum_{u} \sum_{i} (S_{ui} - \hat{S}_{ui})^2$$

## Model fitting

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- Joint parameter optimization
  - Gradient descent:  $(\nabla \theta, \nabla \beta)$

## Model fitting

Objective. 
$$\sum_{u} \sum_{i} (S_{ui} - \hat{S}_{ui})^2$$

- Joint parameter optimization
  - Gradient descent:  $(\nabla \theta, \nabla \beta)$
- Alternate optimization
  - 1. Fix  $\theta$ , update  $\beta$
  - 2. Fix  $\beta$ , update  $\theta$
  - Each step is a (regularized) least-squares problem
  - This procedure is known as alternating least squares (ALS)

# S°

#### **Matrix Factorization**

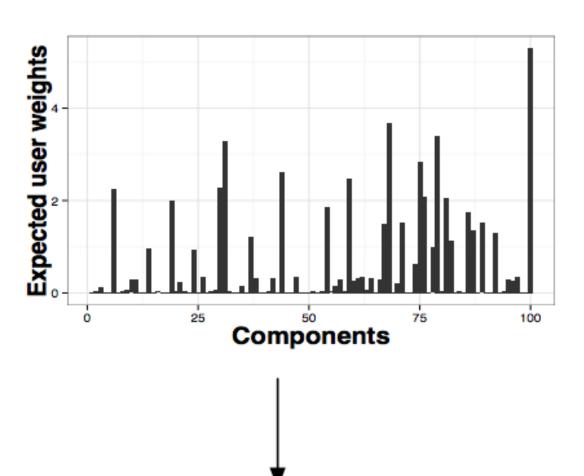


Su

#### User's highly rated movies

E.T. the Extra-Terrestrial (Children's, Drama)
Full Metal Jacket (Action, Drama, War)
Three Colors: Red (Drama)
Breaker Morant (Drama, War)
Shakespeare in Love (Comedy, Romance)
Shadowlands (Drama, Romance)
Rob Roy (Drama, Romance, War)
The Verdict (Drama)
A Little Princess (Children's, Drama)
Leaving Las Vegas (Drama, Romance)

#### User's weights for 100 components



#### Top movies recommended for the user

Casablanca (Drama, Romance, War)
Breakfast at Tiffany's (Drama, Romance)
Amadeus (Drama)
When Harry Met Sally... (Comedy, Romance)
American Beauty (Comedy, Drama)
Fargo (Crime, Drama, Thriller)
The Right Stuff (Drama)
Gandhi (Drama)
Apocalypse Now (Drama, War)
Toy Story (Children's, Comedy, Animation)

## Model Exporation argsort<sub>i</sub> $\beta_{ik}$

"Sci-Fi"

Day the Earth Stood Still

Metropolis
Forbidden Planet
Them!
Invasion of the Body Snatchers
The War of the Worlds
Godzilla
Village of the Damned
Night of the Living Dead
The Thing From Another World

#### "Drama, Romance"

Strictly Ballroom
Like Water for Chocolate
The Postman
Sense and Sensibility
Much Ado About Nothing
The Remains of the Day
Howards End
An Ideal Husband
Henry V
Shawdowlands

#### "Action"

Die Hard 2

Die Hard: With a Vengeance
Independence Day

Air Force One

The Rock

Con Air

Enemy of the State

Conspiracy Theory

The Matrix

Broken Arrow

6K Users 4K Movies 1M Ratings

#### "Supernatural thriller"

Stir of Echoes
The Exorcist
The Ring
Final Destination
Misery
What Lies Beneath
Poltergeist
The Shining
Carrie
Gothika

#### "Literary films"

Pride and Prejudice
Sense and Sensibility
Elizabeth
Emma
Sense and Sensibility
Mansfield Park
Much Ado About Nothing
The Importance of Being Earnest
Anne of Green Gables
Shakespeare in Love

#### "Friends sitcom"

Friends: Season 1
Friends: Season 2
Friends: Season 4
The Best of Friends: Vol. 1
Friends: Season 3
Friends: Season 5
The Best of Friends: Season 1
The Best of Friends: Season 2
The Best of Friends: Season 3
Friends: Season 6

480K Users 17.7K Movies 100M Ratings

#### 'Sociology"

Social Capital: Its Origins, Institutions and Economic... Institutions and Economic... Increasing Returns and Path Dependence... Diplomacy & Domestic Polictics... Comparative Polictics and the Comparative.. Ethnicity, Insurgency, and Civil Historical Institutionalism in Comparative... Case studies and theory development in social... The Politics, Power, Pathologies... End of the Transition Paradigm...

#### "Wireless sensor networks"

Wireless sensor networks: a survey... Wireless sensor network survey An energy-efficient MAC protocol. A survey of routing protocols for... Wireless sensor networks for habitat... Cognitive radio: brain-empowered wireless.. A survey on wireless multimedia sensor networks NeXt generation/dynamic spectrum... Routing techniques in wireless sensor... Social network analysis...

#### "Distributed behavior"

Flocks, herds and schools

Flocking for multi-agent..

Market-Based multirobot...

Coordination of groups of mobile autonomous...

Behavior-based formation control for multi robot teams...

A formal analysis and taxonomy of task allocation...

A survey of consensus problem in multi-agent coordination...

Modeling swarm robotic systems:...

Cooperative mobile robotics: A case study...

The e-puck, a robot designed for

education in engineering...

80K Users 260K Sci. articles 100M Ratings

Mendeley

[Gopalan et al.'15]

## Probabilistic matrix factorization

#### Matrix Factorization

## Gaussian Matrix Factorization

[Salakhutdinov et al. '08]

$$\|\beta_i\|_2$$

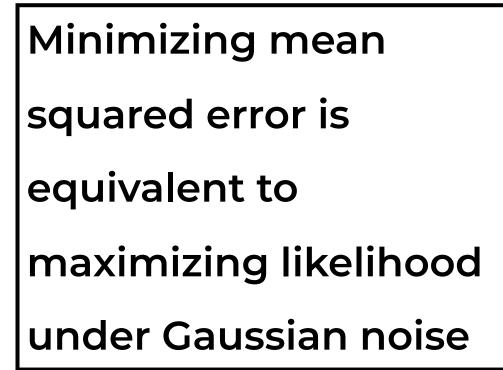
$$\|\theta_u\|_2$$

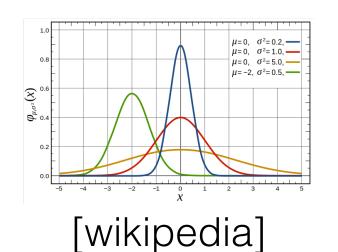
$$(S_{ui} - \hat{S}_{ui})^2$$

$$\theta_u \sim \mathcal{N}(a,b)$$

$$\beta_i \sim \mathcal{N}(c,d)$$

$$S_{ui} \sim \mathcal{N}(\theta_u^{\top} \beta_i, \sigma)$$





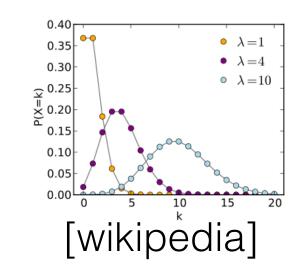
## Poisson Matrix Factorization

[Gopalan et al. '15]

$$\theta_u \sim \text{Gamma}(a, b)$$

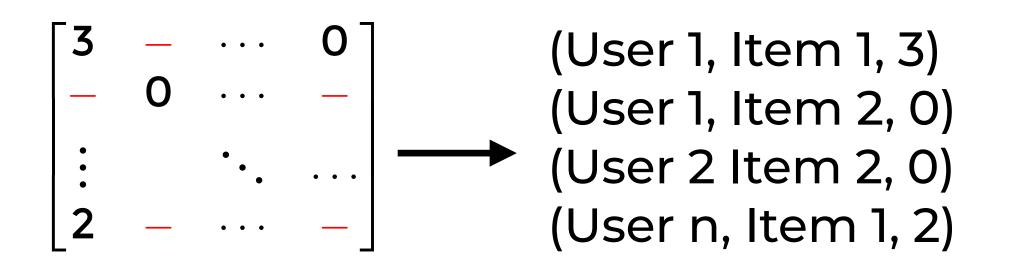
$$\beta_i \sim \text{Gamma}(c,d)$$

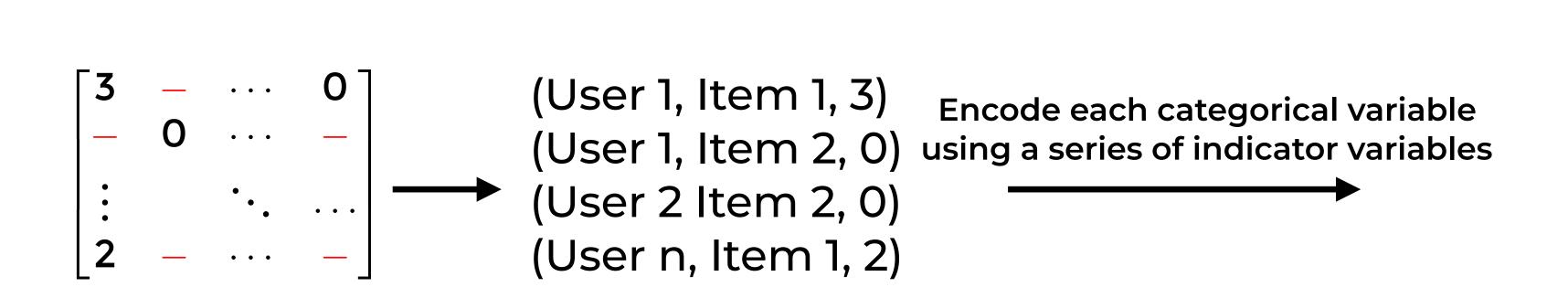
$$S_{ui} \sim \text{Poisson}(\theta_u^{\top} \beta_i)$$



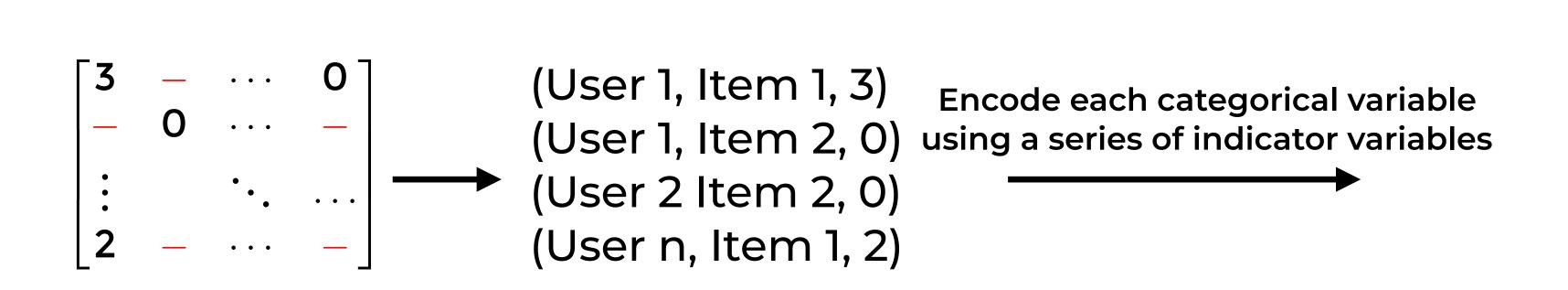
- Poisson factorization is correct
- Gaussian factorization is incorrect
- In practice MF typically gives better performance than PF

```
\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & \ddots & \ddots \\ 2 & - & \cdots & - \end{bmatrix}
```

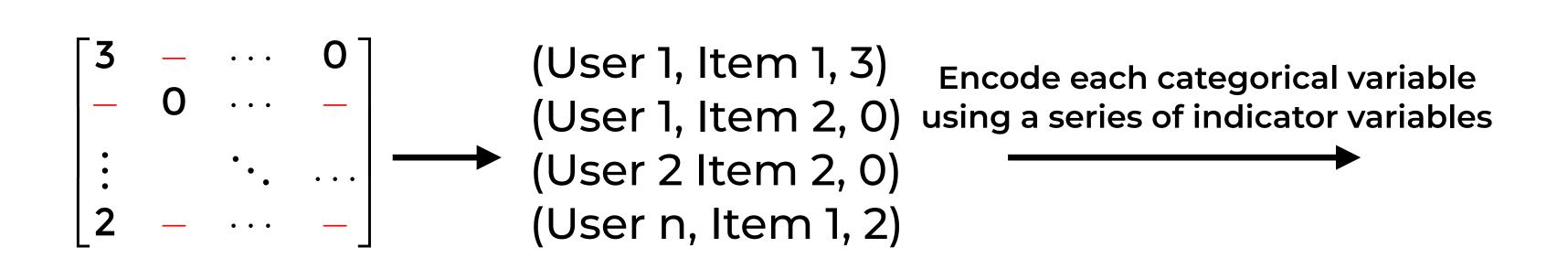




```
User Item
(1 0 ... 0, 1 0 ... 0, 3)
(1 0 ... 0, 0 0 ... 1, 0)
(0 1 ... 0, 0 1 ... 1, 0)
(0 0 ... 1, 1 0 ... 0, 2)
```



```
User Item
(10...0,10...0,3)
(10...0,00...1,0)
(01...0,01...1,0)
(00...1,10...0,2)
```

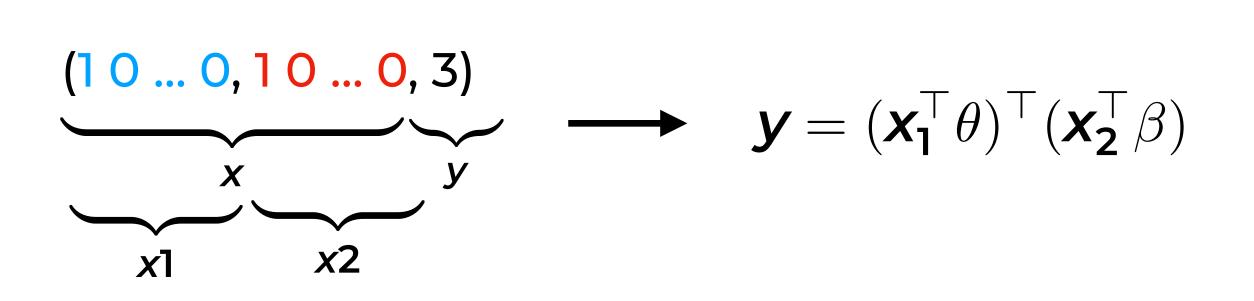


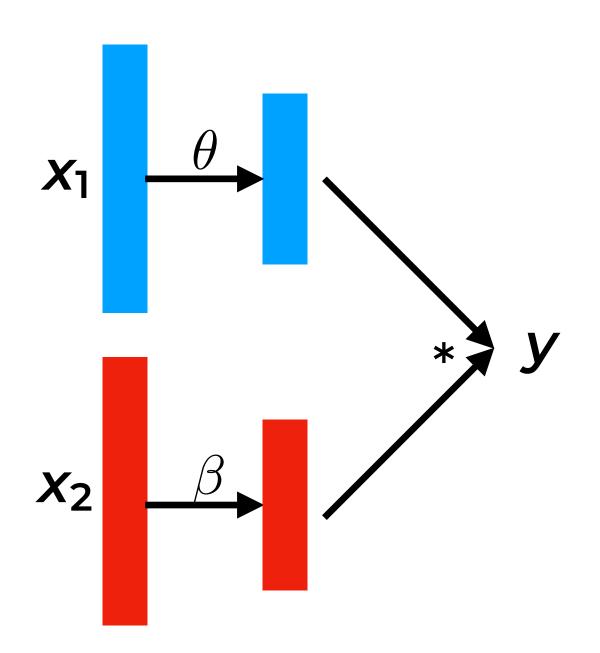
$$(10...0, 10...0, 3)$$
 $x_1$ 
 $x_2$ 

$$\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & \ddots & \ddots \\ 2 & - & \cdots & - \end{bmatrix} \longrightarrow \begin{matrix} \text{(User 1, Item 1, 3)} \\ \text{(User 1, Item 2, 0)} \\ \text{(User 2 Item 2, 0)} \\ \text{(User n, Item 1, 2)} \end{matrix}$$

$$\underbrace{(10 \dots 0, 10 \dots 0, 3)}_{x_1} \xrightarrow{y} \longrightarrow y = (x_1^\top \theta)^\top (x_2^\top \beta)$$

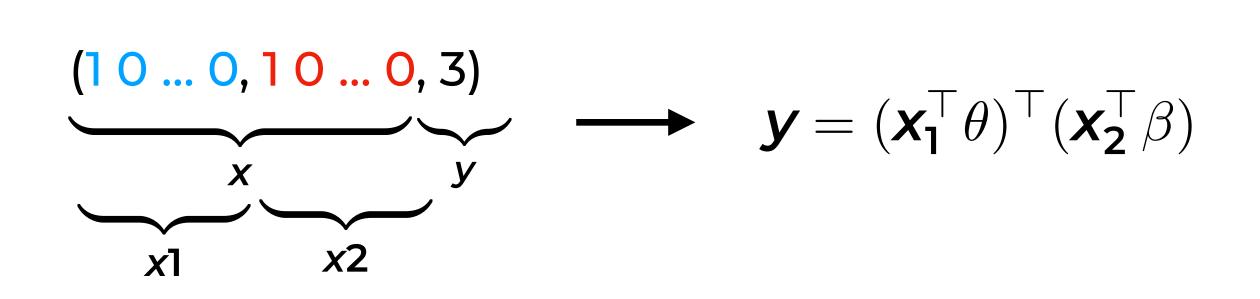
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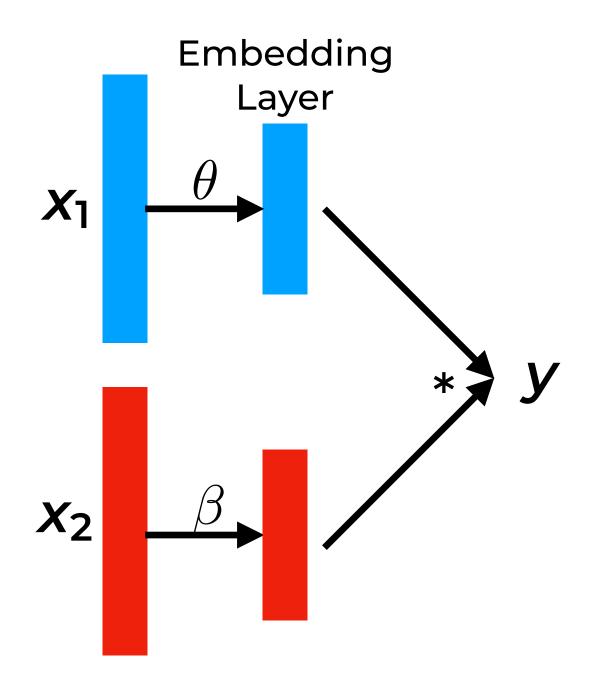




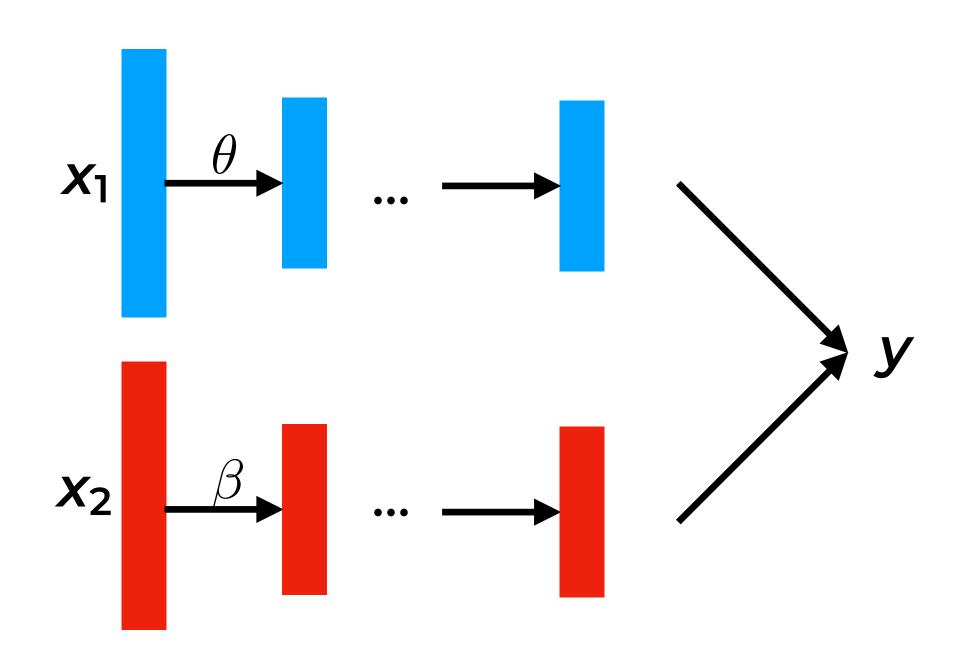
# Towards CF with deep learning

$$\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & & \ddots & \cdots \\ 2 & - & \cdots & - \end{bmatrix} \longrightarrow \begin{array}{c} \text{(User 1, Item 1, 3)} \\ \text{(User 1, Item 2, 0)} \\ \text{(User 2 Item 2, 0)} \\ \text{(User n, Item 1, 2)} \end{array}$$





## A version of Deep Matrix Factorization



 Can do more complicated user and item combinations (beyond dot product)

 Popular neural-network model often used in unsupervised learning (e.g., dim reduction)

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  - Intuition: let's learn to copy the data

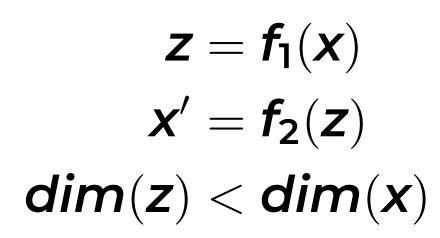
$$\mathbf{x}' = \mathbf{f}(\mathbf{x})$$

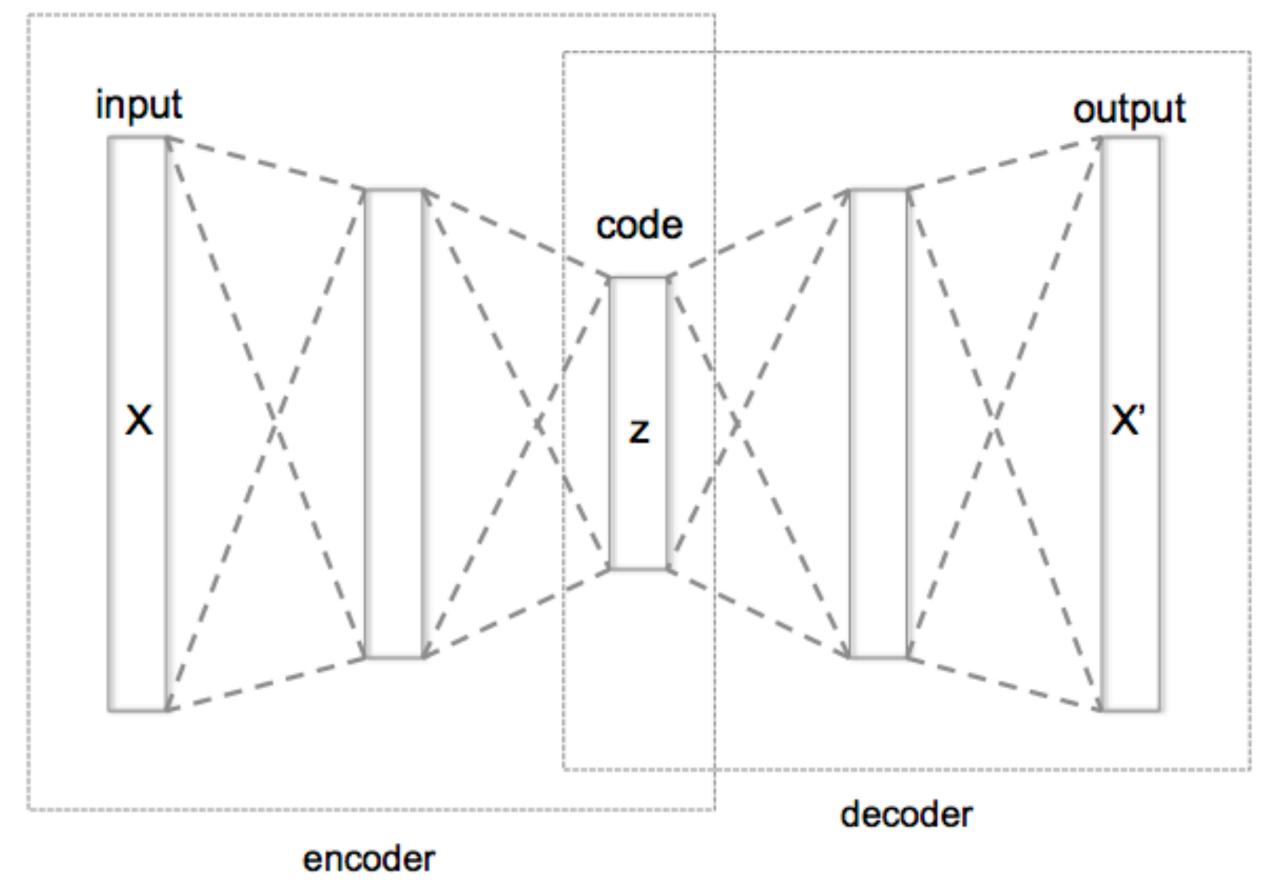
- Popular neural-network model often used in unsupervised learning (e.g., dim reduction)
  - Non-linear PCA
  - Intuition: let's learn to copy the data

$$\mathbf{x}' = \mathbf{f}(\mathbf{x})$$

We force a "bottleneck"

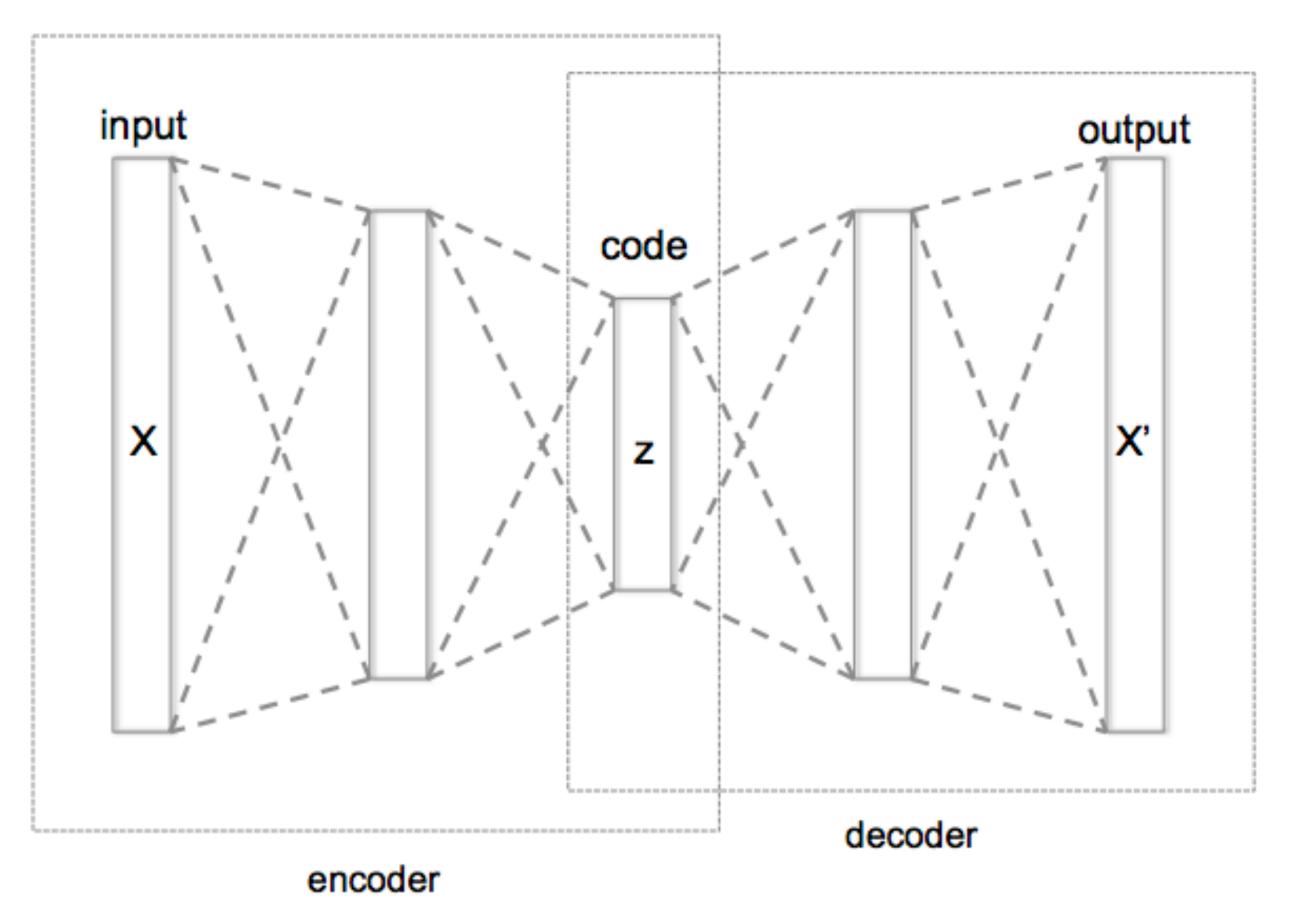
$$egin{aligned} oldsymbol{z} &= oldsymbol{f_1}(oldsymbol{x}) \ oldsymbol{x}' &= oldsymbol{f_2}(oldsymbol{z}) \ oldsymbol{dim}(oldsymbol{z}) &< oldsymbol{dim}(oldsymbol{x}) \end{aligned}$$





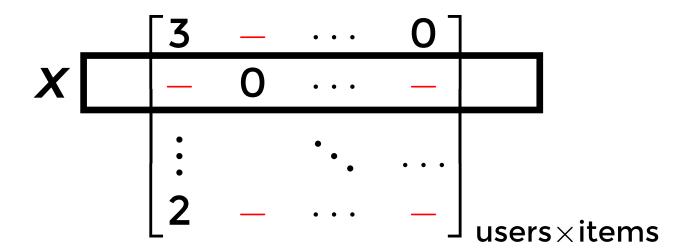
[From wikipedia]

#### Autoencoders for CF



[From wikipedia]

X: Either a row or a column of the ratings matrix



- Missing entries:
  - Set to 0 in the input
  - Not considered in the output
- Many versions using denoisingautoencoders (DAEs), VAEs, different likelihoods (etc.)

#### MF vs. AE for CF

- AE are more "naturally" non-linear
- AE are asymmetric
  - must choose whether to model users or items
- Versions of AEs are close to the state-of-the-art today

### How to choose the right model?

- Search for papers that compare different models
  - Keep a healthy does of scepticism
    - I.e., results in papers is not necessarily ground truth
- Try it out on your data
  - Compare performance on held-out data
  - Can it handle: your data size, service speed, updating schedule, other desiderata (fairness, uncertainty estimates) ...

### Are deep models better?

- 2014: No
- 2018: Yes
- 2019: Maybe not ... \*
  - "Embarrassingly Shallow Autoencoders for Sparse Data", Steck'19
  - "On the Difficulty of Evaluating Baselines: A Study on Recommender Systems", Rendle et al.'19:
    - "With a careful setup of a vanilla matrix factorization baseline, we are not only able to improve upon the reported results for this baseline but even outperform the reported results of any newly proposed method."

(\* This is not considering possibly available covariates)

## Explicit vs. Implicit data

## Explicit vs. Implicit data

- Up to now we assumed ratings
- Ratings are explicit data:
  - "Users explicitly provide their preferences"
  - A high rating means the user liked the item
  - A low rating means the user disliked the item

## Explicit vs. Implicit data

- Up to now we assumed ratings
- Ratings are explicit data:
  - "Users explicitly provide their preferences"
  - A high rating means the user liked the item
  - A low rating means the user disliked the item
- In practice implicit data is much more common:
  - click, buy, watch, listen

### Challenge with Implicit Data

- Consuming an item usually implies a positive preference
- Not Consuming an item may either indicate:
  - A. A negative preference
  - B. Something else: e.g., lack of exposure or time

## Challenge with Implicit Data

- The preference matrix is "full" (as opposed to sparse)
  - '1' indicates a consumed item
  - '0' indicates an unconsumed item

- You must take both 0s and 1s into account
- In practice many models can be adapted to implicit case

# Common strategy for implicit data

Model the 0s as being "less certain" than the 1s

Objective MF: 
$$\frac{1}{|users|} \sum_{u} \sum_{i} (S_{ui} - \hat{S}_{ui})^2$$
 Objective WMF: 
$$\frac{1}{|users|} \sum_{u} \sum_{i} c_{ui} (S_{ui}) (S_{ui} - \hat{S}_{ui})^2$$
 
$$c_{ui}(0) < c_{ui}(1)$$

- Weighted Matrix Factorization [Hu et al. '08]
- Learn the weight of each zero
  - Exposure Matrix Factorization [Liang et al.'15]

Often additional information exists

- Often additional information exists
  - Users: demographic information, social networks

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  - Items: content (e.g., movie genre/trailer, book text)
  - Users & items:

- Often additional information exists
  - Users: demographic information, social networks
  - Items: content (e.g., movie genre/trailer, book text)
  - Users & items:
    - timestamps, session information

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  - Good to combat the cold-start problem

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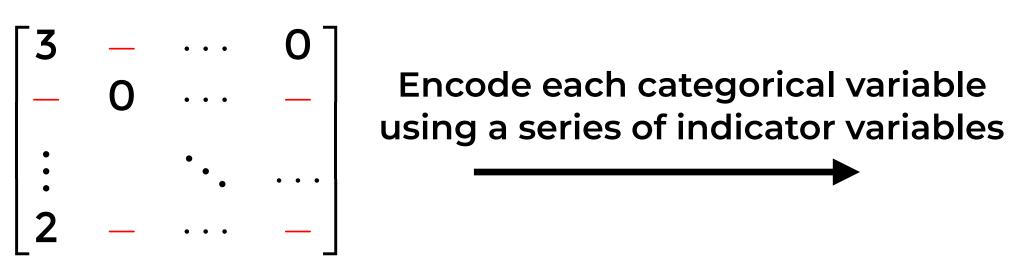
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- A practical approach is to bootstrap with content-based to gather preference data and then switch to CF
- In the next slides we explore hybrid models for these data

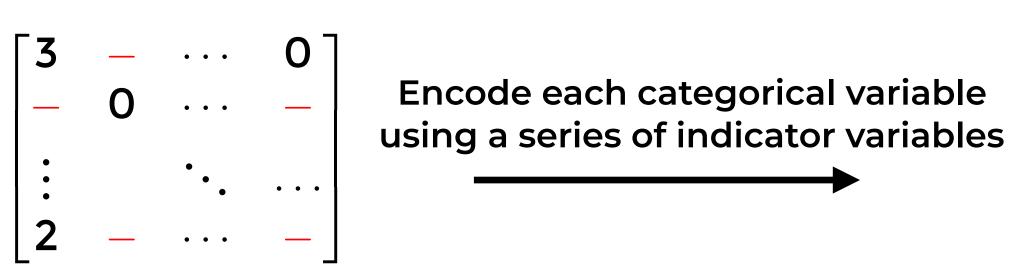
## Modelling Strategy

- 1. Generic models
  - Easily extend to many different use cases
- 2. Tailored modelling for specific features
  - This is where neural nets shine (images, text, networks)

$$\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & \ddots & \ddots \\ 2 & - & \cdots & - \end{bmatrix}$$



```
User Item
(1 \ 0 \ \dots \ 0, 1 \ 0 \ \dots \ 0, 3)
(1 \ 0 \ \dots \ 0, \ 0 \ 0 \ \dots \ 1, \ 0)
(01...0, 01...1, 0)
(00...1, 10...0, 2)
```



```
User Item
(1 \ 0 \ \dots \ 0, 1 \ 0 \ \dots \ 0, 3)
(1 \ 0 \ \dots \ 0, \ 0 \ 0 \ \dots \ 1, \ 0)
(01...0, 01...1, 0)
(0 \ 0 \ \dots \ 1, 1 \ 0 \ \dots \ 0, 2)
```

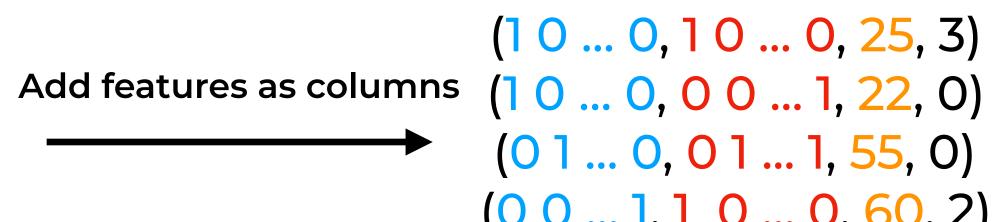
```
User Item Age
                         (1 \ 0 \ \dots \ 0, 1 \ 0 \ \dots \ 0, 25, 3)
Add features as columns (1 0 ... 0, 0 0 ... 1, 22, 0)
                         (01...0, 01...1, 55, 0)
                         (00...1, 10...0, 60, 2)
```

```
User Item
(10...0, 10...0, 3)
(10...0,00...1,0)
(01...0, 01...1, 0)
(0 \ 0 \ \dots \ 1, 1 \ 0 \ \dots \ 0, 2)
```

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User Item Age
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Add features as columns (10 ... 0, 00 ... 1, 22, 0)
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                        (00...1, 10...0, 60, 2)
```

Model. 
$$S_{ui} := w_0 + \sum_{j=0}^{p} w_j x_j$$
  $+ + \sum_{j=0}^{p} \sum_{j'=j+1}^{p} \theta_j^\top \theta x_j x_{j'}$  per-feature regression per-pair regression

Model "all" additional information



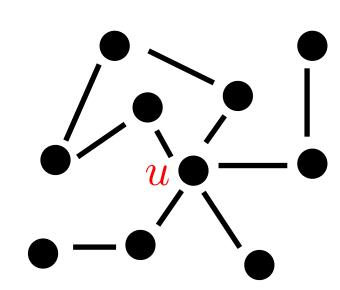
```
User Item Age
(10...0, 10...0, 25, 3)
(01...0, 01...1, 55, 0)
(00...1, 10...0, 60, 2)
```

Model.  $S_{ui} := w_0 + \sum_{i=1}^{p} w_i x_i + \sum_{i=1}^{p} \sum_{j=1}^{p} \theta_j^{\top} \theta x_j x_{j'}$ per-feature regression per-pair regression

- Features added to the data (extra columns) are "automatically" used in the model
- Modelling extra information implies adding the feature

#### A. Social network



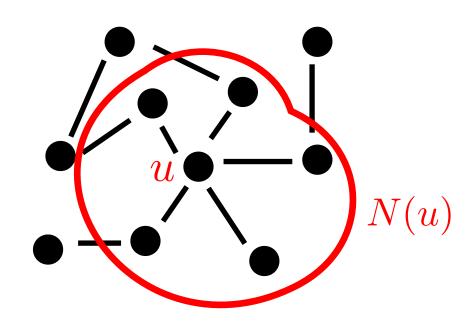


- Assume:
  - 1. Friends influence your preferences
  - 2. Different levels of trusts for different friends

Model. 
$$S_{ui} := \theta_u^\top \beta_i + \sum_{u' \in N(u)} \tau_{un} S_{u'i}$$

#### A. Social network

Data: user ratings and users' friends

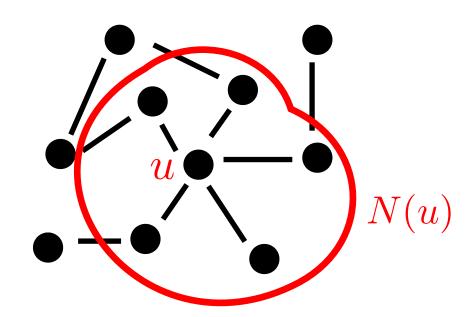


- Assume:
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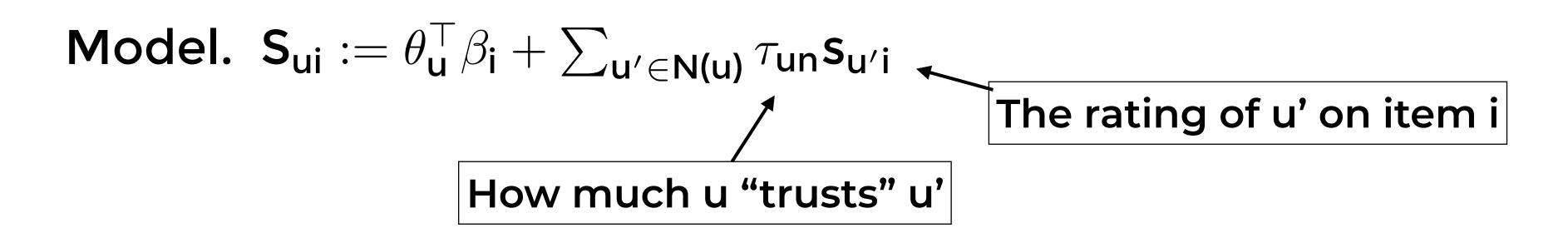
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$$S_{ui} := \theta_u^\top \beta_i + \sum_{u' \in N(u)} \tau_{un} S_{u'i}$$

#### A. Social network

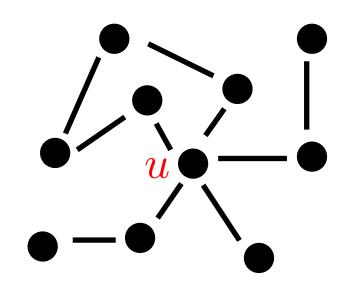
Data: user ratings and users' friends



- Assume:
  - 1. Friends influence your preferences
  - 2. Different levels of trusts for different friends

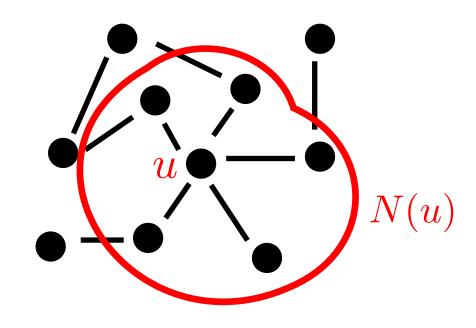


## A. Social network



- Recent models use Graph Convolutional Networks (GCNs)
  - Powerful model for graph data

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#### B. Item content

• Data: user ratings and item text/image/...

Model. 
$$S_{ui} := \theta_{u}^{\top}(\beta_{i} + \gamma_{i})$$

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• Data: user ratings and item text/image/...

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Content features

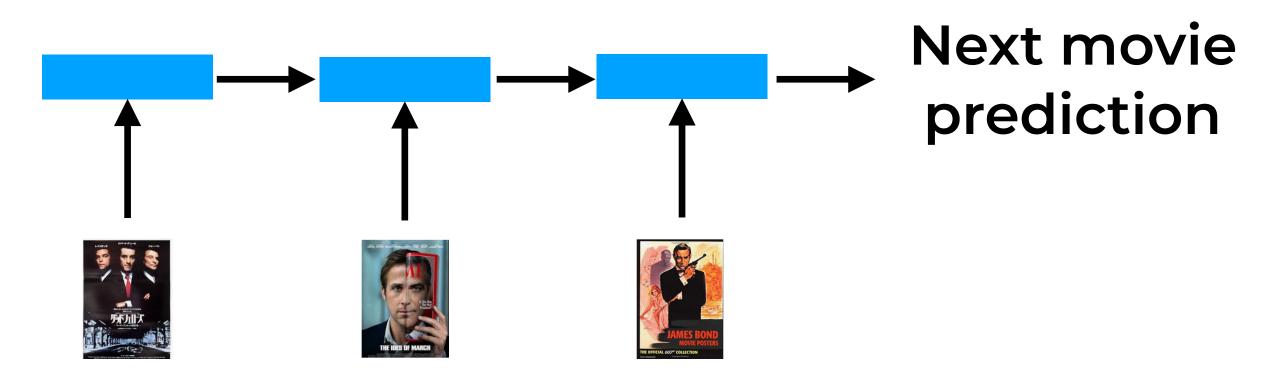
#### Questions?

#### C. Dynamic Modelling

- Data: user ratings with timestamps
- Assume:
  - User tastes change over time
  - Item popularity change over time
- Model.  $S_{ui}^t := heta_u^{t op} eta_i^t$   $heta_i^t = heta^{t-1} + \epsilon$

## C.1 Session-Based Modelling

- Data: user ratings with timestamps
- Assume: Users consume related items over short periods of time
  - Domains: Music playlist, exercises, short videos
- Model. Sequential models like RNNs.



#### Session-based + Social Networks

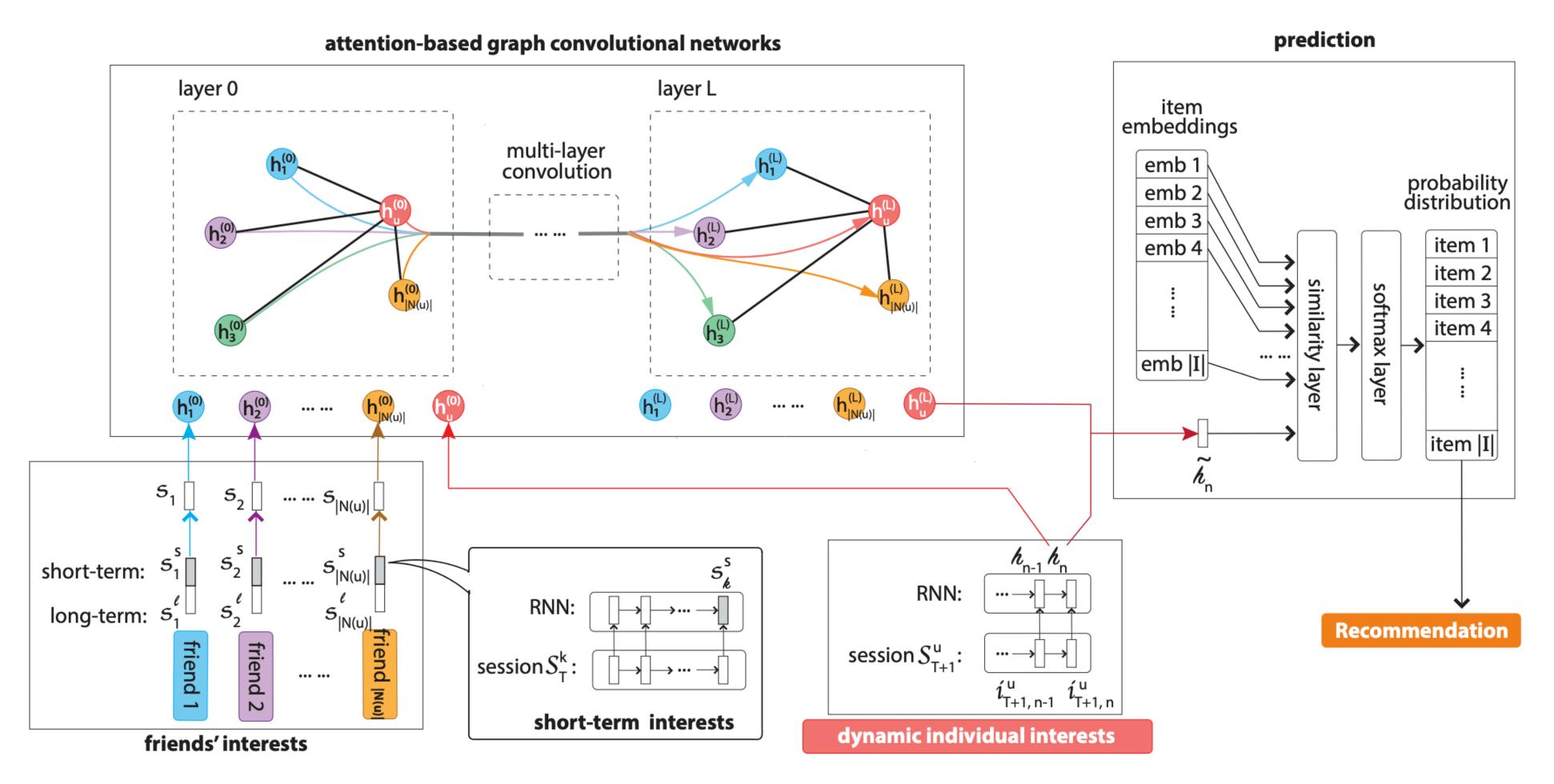
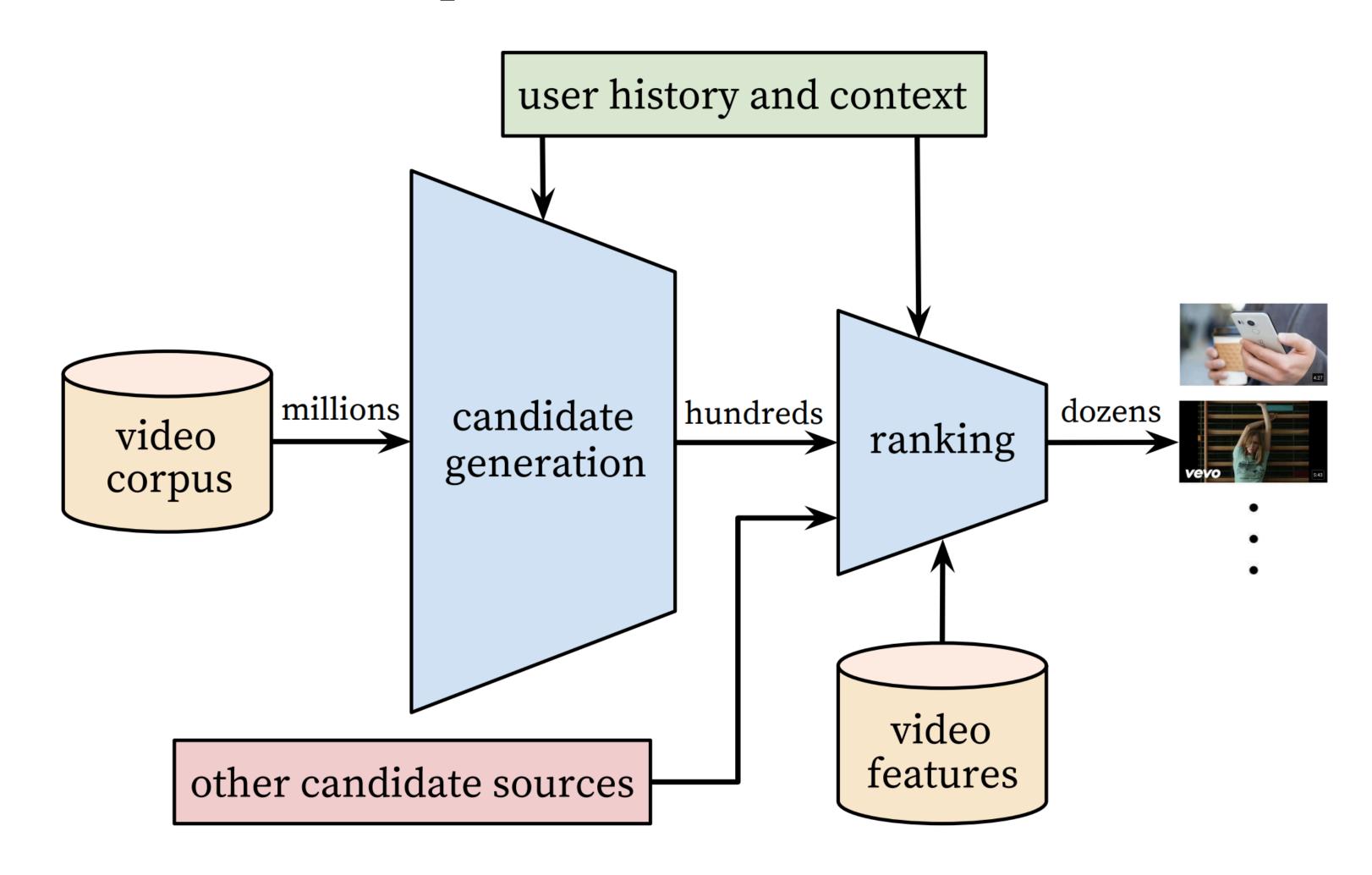


Figure 2: A schematic view of our proposed model for dynamic social recommendation.

#### An example from Youtube



#### Evaluation

- Evaluate performance on held-out data (standard)
- Splitting data into train/validation/test:
  - Split by user to give equal "weight" to each user
  - Ensure that each user has enough data (no coldstart)

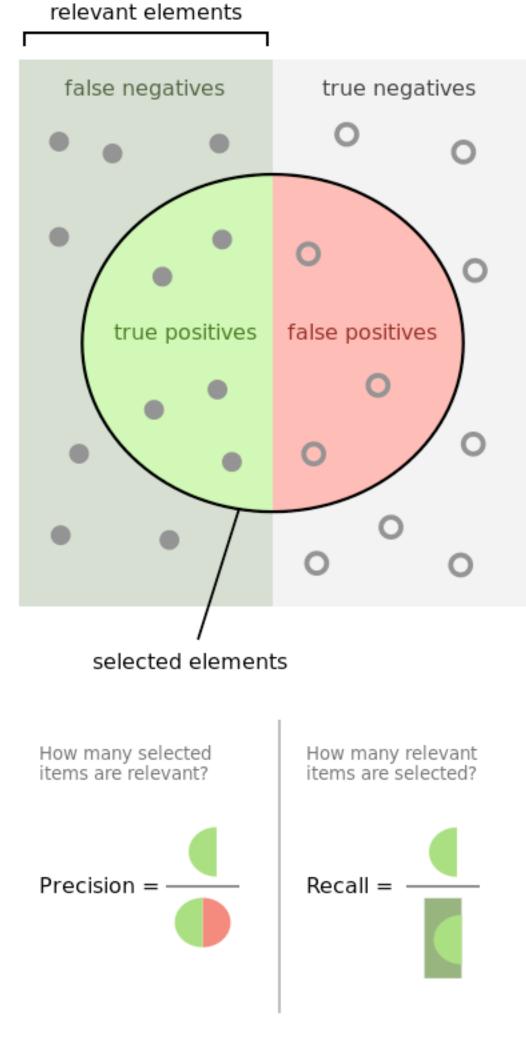
#### Evaluation metrics

- 1. Score prediction (explicit data only)
  - Mean squared error:  $\frac{1}{|\mathbf{users}|} \sum_{u} \sum_{i} (\mathbf{S}_{ui} \hat{\mathbf{S}}_{ui})^2$

#### Evaluation metrics

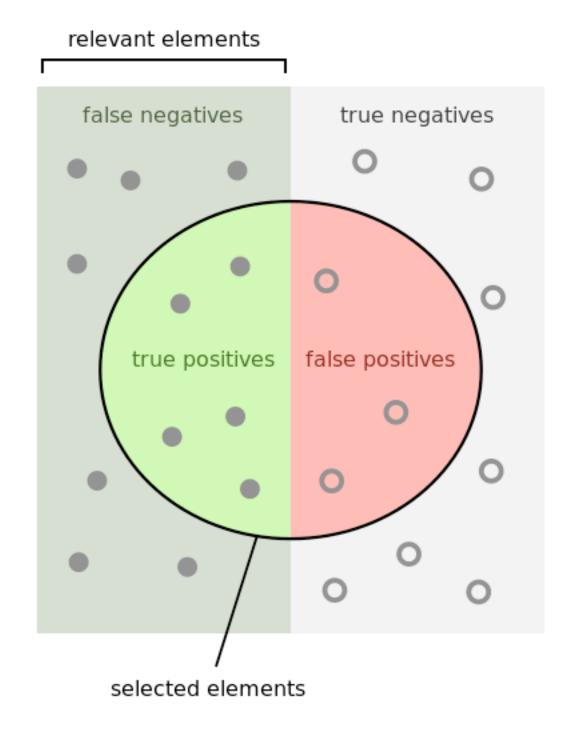
- 1. Score prediction (explicit data only)
  - Mean squared error:  $\frac{1}{|\mathbf{users}|} \sum_{u} \sum_{i} (\mathbf{S}_{ui} \hat{\mathbf{S}}_{ui})^2$
- 2. Information retrieval
  - Precision, Recall
  - Average rank, Mean average precision
  - Normalized Discounted Cumulative Gain (NDCG)
    - Compares the ranking of your system with the optimal ranking
    - (Exponentially) Discounts items lower ranked items

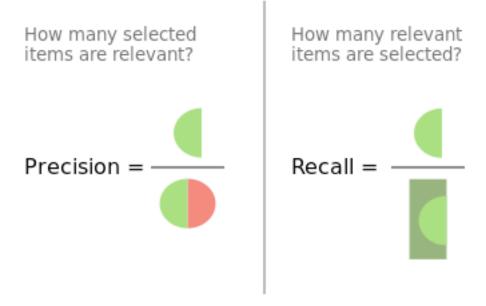
#### Precision/Recall



[From wikipedia]

#### Precision/Recall





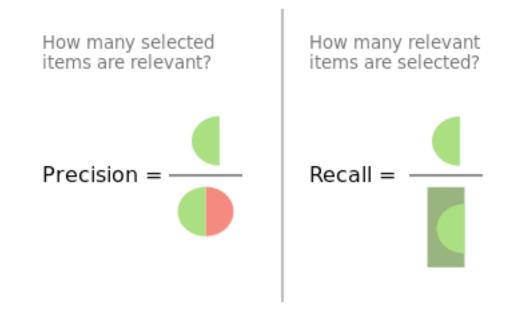
• For implicit data recall is more appropriate

$$Recall := \frac{TP}{TP + FN}$$

[From wikipedia]

#### Precision/Recall

# false negatives true negatives true positives false positives selected elements



• For implicit data recall is more appropriate

$$Recall := \frac{TP}{TP + FN}$$

Consider only the top items (Recall@K)

[From wikipedia]

#### Other topics

- Lots of other possible signals
  - Search queries, engagement (time spent on page)
- Structured recommendations
  - E.g., Recommend a trip, a curriculum of courses

#### Concluding Remarks (I)

- Type of models we have discussed are useful for:
  - Domains with large number of items (and users for CF)
  - Subjective preferences over attributes (features)
    - E.g., movies and not plane tickets
  - Items can be consumed relatively fast
    - E.g., restaurants/movies and not cars/houses

#### Concluding Remarks (II)

- CF models "work well" especially in large-data regimes
  - Commercial systems are reasonably good
  - There is evidence that companies derive value from them
- Much progress remains to be done
  - Modelling preferences is a very active research topic
  - Good preference models gave rise to other questions

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