



Mars Polar Lander

Launched

3 Jan 1999

Mission

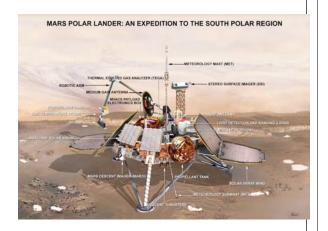
Land near South Pole Dig for water ice with a robotic arm

Fate:

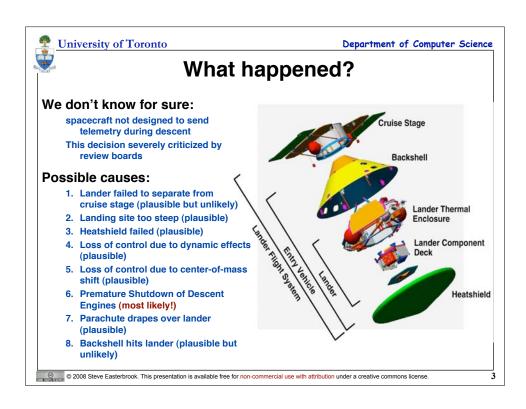
Arrived 3 Dec 1999 No signal received after initial phase of descent

Cause:

Several candidate causes Most likely is premature engine shutdown due to noise on leg sensors



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Premature Shutdown Scenario

Cause of error

Magnetic sensor on each leg senses touchdown
Legs unfold at 1500m above surface
software accepts transient signals on touchdown sensors during unfolding

Factors

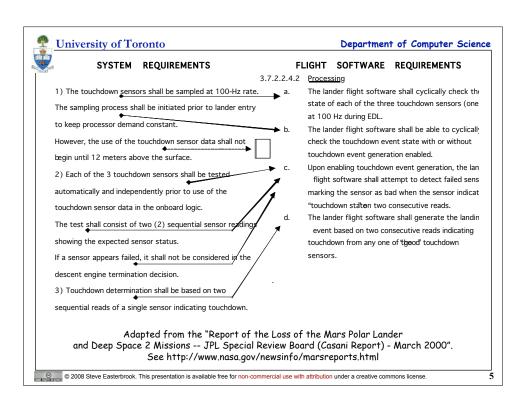
System requirement to ignore the transient signals
But the software requirements did not describe the effect
Engineers present at code inspection didn't understand the effect
Not caught in testing because:

Unit testing didn't include the transients
Sensors improperly wired during integration tests (no touchdown detected!)

Result of error

Engines shut down before spacecraft has landed estimated at 40m above surface, travelling at 13 m/s estimated impact velocity 22m/s (spacecraft would not survive this) nominal touchdown velocity 2.4m/s

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Quality = Fitness for purpose

Software technology is everywhere

Affects nearly all aspects of our lives
But our experience of software technology is often frustrating/disappointing

Software is designed for a purpose

If it doesn't work well then either:

 \ldots the designer didn't have an adequate understanding of the purpose

 \ldots or we are using the software for a purpose different from the intended one

Requirements analysis is about identifying this purpose

Inadequate understanding of the purpose leads to poor quality software

The purpose is found in human activities

E.g. Purpose of a banking system comes from the business activities of banks and the needs of their customers

The purpose is often complex:

Many different kinds of people and activities Conflicting interests among them

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Designing for people

What is the real goal of software design?

Creating new programs, components, algorithms, user interfaces,...? Making human activities more effective, efficient, safe, enjoyable,...?

How rational is the design process?

Hard systems view:

Software problems can be decomposed systematically

The requirements can be represented formally in a specification

This specification can be validated to ensure it is correct

A correct program is one that satisfies such a specification

Soft systems view:

Software development is embedded in a complex organizational context

There are multiple stakeholders with different values and goals

Software design is part of an ongoing learning process by the organization

Requirements can never be adequately captured in a specification

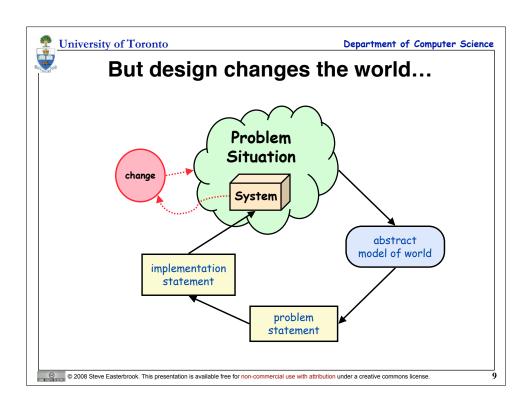
Participation of users and others throughout development is essential

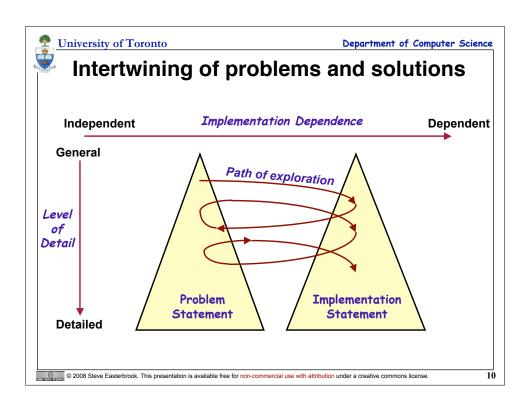
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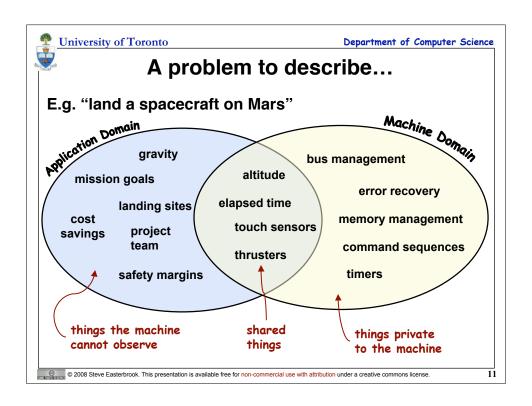
Reconciliation:

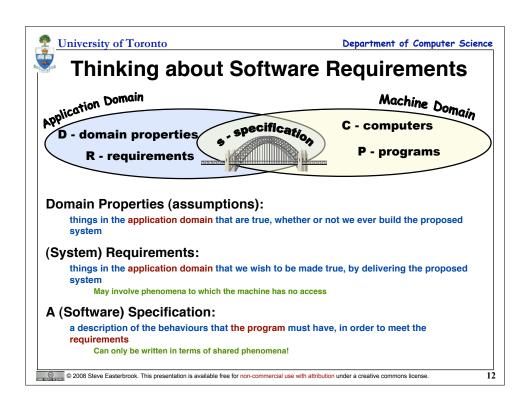
Hard systems view okay if there is local consensus on the nature of the problem

University of Toronto Department of Computer Science Separate the problem from the solution A separate problem Problem description is useful: Situation Most obvious problem might not the right one to solve Problem statement can be discussed with stakeholders Validation **Problem** Problem statement can be used **Statement** to evaluate design choices Correctness Problem statement is a source of good test cases Still need to check: Implementation Solution correctly solves the stated problem Statement **Problem statement corresponds** to the needs of the stakeholders System © 2008 Steve Easterbrook. This presentation is available free for non-commercial use with attribution under a creative commons license.









Fitness for purpose?

Two correctness (verification) criteria:

The Program running on a particular Computer satisfies the Specification
The Specification, in the context of the given domain properties, satisfies the requirements

Two completeness (validation) criteria:

We discovered all the important requirements
We discovered all the relevant domain properties

Example:

Requirement R:

"Reverse thrust shall only be enabled when the aircraft is moving on the runway"

Domain Properties D:

Wheel pulses on if and only if wheels turning

Wheels turning if and only if moving on runway

Specification S:

Reverse thrust enabled if and only if wheel pulses on

Verification: S, D ⊨ R

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Another Example

Requirement R:

"The database shall only be accessible by authorized personnel"

Domain Properties D:

Authorized personnel have passwords

Passwords are never shared with non-authorized personnel

Specification S:

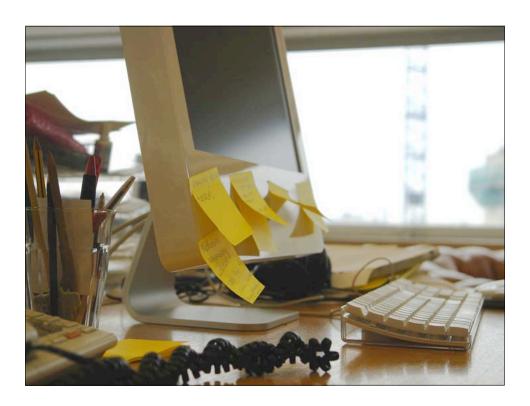
Access to the database shall only be granted after the user types an authorized password

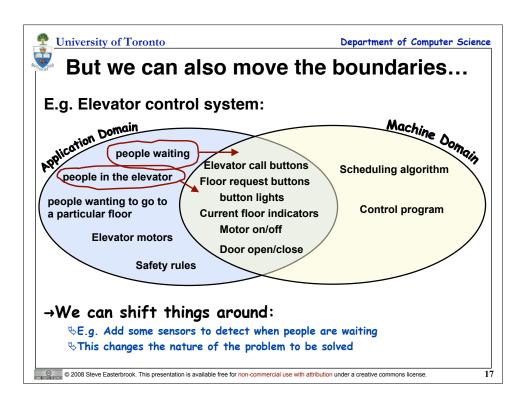
S + D entail R

But what if the domain assumptions are wrong?

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Observations

Analysis is not necessarily a sequential process:

Don't have to write the problem statement before the solution statement (Re-)writing a problem statement can be useful at any stage of development RE activities continue throughout the development process

The problem statement will be imperfect

RE models are approximations of the world will contain inaccuracies and inconsistencies will omit some information.
assess the risk that these will cause serious problems!

Perfecting a specification may not be cost-effective

Requirements analysis has a cost For different projects, the cost-benefit balance will be different Depends on the consequences of getting it wrong!

Problem statement should never be treated as fixed

Change is inevitable, and therefore must be planned for There should be a way of incorporating changes periodically

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